# mPOS TRACKER

A PYMNTS REPORT

A Monthly Update of the State of the **Mobile Point-of-Sales Ecosystem** 





### THE SQUARE SCARE: LESSONS FROM THE MPOS UNICORN

Jack Dorsey is likely thankful for debuting Square at a 30 percent discount. In the most anticipated tech IPOs this year, Square went public on Nov. 19, priced at \$9 per share. It closed yesterday just under \$12 a share. From that singular lens, in just a few weeks, Square looks like it's on a roll.

But many media pundits used its lower launching point as a sign that the tech bubble was popping – or at least deflating. Whether or not the Square IPO is the tech stock bellwether that many say that it is, is a question that can be answered only in hindsight. But the payments industry in particular is taking the front row seat to see how this unfolds and what the future holds for this payments "unicorn."

Square, when launched in 2009, quickly and easily made heads turn with its Silicon Valley association, and hipster founder who boasted that his non-payments pedigree made him the perfect candidate for solving payments friction for small businesses. From the jump, Square bagged \$10 million in Series A funding from marquee investors like Vinod Khosla and Marissa Mayer with a \$40 million valuation – and little revenue.

Square's birth, of course, was disruptive given its innovative business model. It went after 27 million micro merchants whose needs, for one reason or another, were not served by incumbent players. Square took in these small heterogenous group of merchants and turned their smartphones into a card acceptance terminal by giving them a dongle to accept card payments for a flat fee.

With that, mPOS, as a category was born.

Six years, a series of product trials and errors and several attempts of revenue model experimentation later, we are looking at a company which seems to be reevaluating its basic promises and plans. Since, as PYMNTS has repeatedly <u>cautioned</u>, Square finds itself in something of a payments purgatory – doing well at the bottom of the merchant pyramid where the risks are high and the volumes low and trying desperately to move upsteam where the risks are lower and the volumes higher – but where it encounters the buzzsaw of competition far better equipped to address the needs of those merchants.

Over the years, Dorsey's vision for Square expanded and contracted, becoming a platform for enabling card acceptance (merchants) and card payments (wallet), P2P with Square Cash, Square Cash for Business and a variety of services in the order ahead area that it subsequently shuttered.

Square also has gotten far from making payments invisible. As MPD CEO Karen Webster noted in her commentary, "As Square doesn't control the consumer side of payment, it also has no ability to make payments invisible. That's up to someone else in the payments ecosystem now, subject to a merchant's decision to enable that payments method and Square's ability to accept it. What's more, Square is pretty vulnerable to anyone else who decides to make payments invisible by embedding payment in an app wrapped around an integrated payments POS solution."



### THE SQUARE SCARE: LESSONS FROM THE MPOS UNICORN

Square's most infamous partnership – Starbucks – was not without its mishaps, too. After announcing a tie up with Starbucks in 2012, for its wallet to be accepted at all 7,000 locations, it severed its relationship with Starbucks. Not necessarily a bad thing, since that relationship cost the company \$14 million in losses.

Speaking of losses, the company netted <u>losses</u> of \$15.8 million in Q3 this year, just ahead of its IPO. The after-tax loss — based on formal accounting rules —increased to \$53.9 million (a big jump from the \$29.6 million in Q2). Square also saw revenue growth slow to 46 percent, down from an average quarterly growth rate of 50–52 percent for the rest of the year. In 2014, the firm reported revenue growth of 54 percent.

Those losses, incidentally, could have looked a lot worse. Those losses excluded Starbucks-related losses.

Just last week, Square may have come full circle in its quest to make it easy for SMBs to accept payments. Its newly launched EMV and NFC reader at \$49 is its latest attempt to make it easy for those merchants who want to enable EMV and third-party wallet payments like Apple Pay to do so. A year ago, when Apple Pay and NFC was "the mobile payments game changer" that may have sounded like a great idea. But as we've seen in our own data, consumer demand for and usage of <a href="Apple Pay">Apple Pay</a> and NFC payments more broadly is slim to none.

Six years ago, Square's innovation opened up the floodgates for an industry to flourish – creating an onramp for small businesses to become part of the card-accepting mainstream. But Square says that today, in 2015, the majority of its revenue comes from its lending product, despite the fact that its biggest product announcement is a simple dongle designed to enable the payments acceptance that inspired its birth in the first place.

Its growing pains are in some sense reflective of mPOS' journey from fragmentation to consolidation and sorting out what types of merchants are best served profitability by what kind of POS platforms. And there are significant lessons to be learned from Square's story and applied to the nearly 200 players in the mPOS space who've followed in their footsteps. Keep tuning into the mPOS tracker to find out who does want and when to adapt those lessons learned.



### AROUND THE WORLD OF MPOS – DECEMBER HIGHLIGHTS

mPOS players are traveling near and far. *AnywhereCommerce* and Stratus Technologies Mexico have partnered to deliver EMV-compliant mPOS services for EVO Payments International's operations in <u>Mexico</u>.

*payleven*, another mPOS player for small and medium sized businesses, partnered with Monte Paschi Banque, a French subsidiary of Italian bank Banca Monte dei Paschi di Siena to distribute payleven's chip & PIN solution in France.

London-based mPOS providers *SumUp* and *iZettle* also went cross-border. SumUp launched in the <u>U.S.</u> and has started taking pre-orders for a new EMV contactless card terminal for \$99. Meanwhile, iZettle launched in <u>Italy</u> and will enable small businesses in Italy to accept card payments via its solution.

Ingenico, a French-based global payments provider, announced that it is partnering with Aava Mobile to launch a <u>merchant-specific tablet</u> that will run on Intel technology and integrate both contactless payments and point of sale management features. Pakistan's *Monet* mPOS solution, Swipe2Pay, has been registered for <u>UnionPay</u> International's payment standard, offering a safe and convenient payment experience to customers.

payworks released a white-label software development kit (<u>SDK</u>) for its white-label solution clients. It is an extension of that solution that enables clients to offer an easy to use integration option of their product, opening up an opportunity to use third-party application providers as resellers of the mPOS Pay product.

iPad point-of-sale provider Revel Systems also announced the launch of its <u>iOS</u> and Android application <u>solution</u>. With the addition of the white-labeled app solution, which is supported on iOS and Android and integrates directly with the existing Revel POS system, merchants will have the ability to broaden their reach to mobile users and establish a new sales channel.

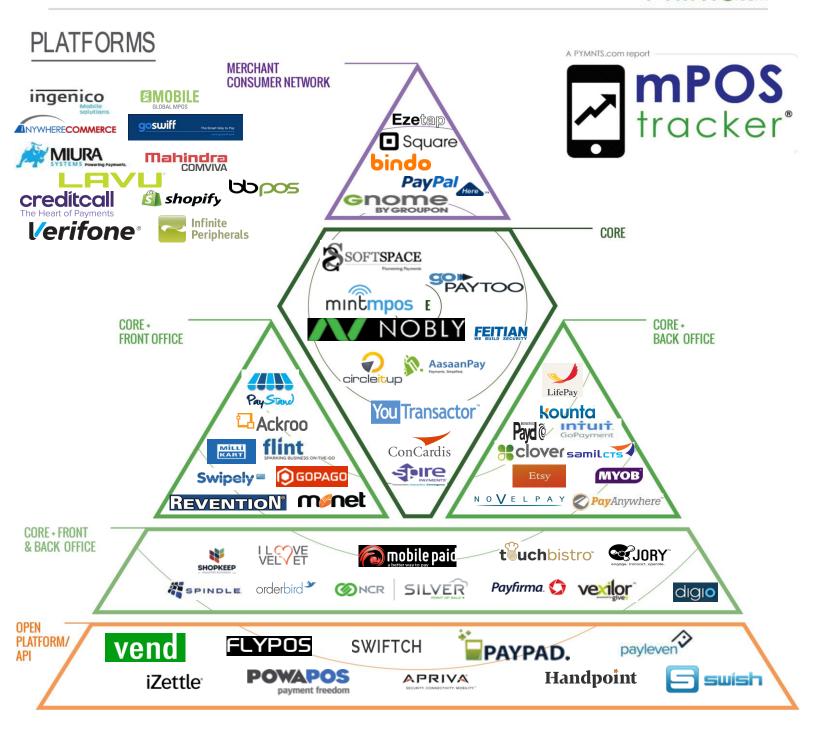
Lavu, an iPad point of sale provider for restaurants, has <u>slashed prices</u> of its incorporated hardware bundles.

U.S. EMV migration is still in full swing and CardFlight has been certified by payment solution provider TSYS for an EMV mPOS solution. And Creditcall, another EMV-ready payment gateway and EMV migration specialist, and Miura Systems, secure electronic payment hardware to the mPOS solution Marketplace, joined hands to bring EMV and P2PE functionality to mobile point of sale solutions. Square set the range for its initial IPO at \$11 and \$13 per share, valuing the company at up to \$4.2 billion, representing a 30 percent discount on the \$6 billion valuation. Square's shares were eventually priced at \$9 each, for a \$2.9 billion valuation.

#### mPOS December Tracker Updates

We added five new players to the mPOS tracker family: *Airlink, Bixolon, orderbird, Raymark and YouTransactor*. Profiles of 16 existing players were updated based on partnerships and other announcements. *SumUp's* score changed after updating its profile to add geographies and more. *Lavu* changed the price of its product. *AnywhereCommerce, CardFlight, ConCardis, Creditcall, Ingenico, iZettle, Miura, Monet, payleven, payworks, Revel Systems and Square* were updated to reflect the new things that they are doing. *Amazon and Leaf POS* were dropped because they no longer offer mPOS services. The details on how the players moved around the mPOS pyramid and all player profile updates can be found in the Player Directory, starting on Page 11.





#### **PLATFORMS**

Those who "power" merchant-facing organizations and supply them with the mPOS hardware, software, tools and services

#### MERCHANT CONSUMER NETWORK

These players use mobile devices and other assets on both the consumer and merchant side to create a network enabled by mobile devices (phones and tablets) and relevant applications

#### CORE

Basic hardware/card reader solutions

#### **CORE + FRONT OFFICE**

Loyalty, marketing, CRM and advertising solutions

#### **CORE + BACK OFFICE**

Applications that assist merchants and SMBs in managing their back office

### CORE + FRONT & BACK OFFICE

Loyalty, marketing, CRM and advertising solutions

Applications that assist merchants and SMBs in managing their back office

#### **OPEN PLATFORM/API**

Merchant-facing players serving merchants directly but have also made a decision to open their hardware/software services to developers via APIs





#### **NEW PLAYER ADDITIONS**



Airlink is one of the largest Taiwanese distributors of wireless credit card machines. A herald to a mobile age, the company is currently spearheading the movement into mobile POS solutions having officially launched the fmosa mPOS platform in May 2014.

### BIXOLON

Bixolon is a global printer manufacturer including POS printers, label printers and mobile printers. Bixolon's BDS-100 is a docking station for customers who want tablet POS solutions. BDS-100 consists of a tablet PC and docking station which would offer various functions of point of sale, credit card authorization, order taking, stock management, and more.



orderbird is the provider of an award-winning iPad POS system for restaurants. The orderbird AG was founded in 2011, offering a POS solution that adapts to the needs of the modern restaurant business. It has 5,000 customers, including restaurants, cafes, bars, clubs, ice cream shops and beer gardens in Germany, Austria and Switzerland.

### RAYMARK®

Canadian company Raymark provides cross-platform mobile point of sale functionality and its real-time capabilities to omnichannel retailers.



YouCube by YouTransactor is a mPOS solution that is connected through Bluetooth to a mobile device and that can read magstripes, contactless cards and smart cards. This solution is designed for professionals who need to run a lower number of transactions in a friendlier environment.





#### **UPDATES FROM EXISTING PLAYERS**



AnywhereCommerce and Stratus Technologies Mexico have partnered to deliver EMV-compliant mPOS services for EVO Payments International's operations in Mexico, Servicios de Pago Banamex. Stratus Technologies Mexico integrates AnywhereCommerce's Walker EMV card acceptance device for smartphones and tablets with its Moneta Pay mPOS app. Walker is EMVCo L1 and L2 certified, Visa Ready and MasterCard certified to ensure safe and secure transactions for Banamex customers.



CardFlight, a mobile point of sale provider, received certification from payment solution provider TSYS for an EMV mPOS solution. This enables merchants who process payments through TSYS to accept EMV payments on iOS and Android devices. CardFlight is one of the leaders in U.S. EMV migration.



Ingenico, a French-based global payments provider, announced that it is partnering with Aava Mobile to launch a merchant-specific tablet that will run on Intel technology and integrate both contactless payments and point of sale management features. The solution is aimed at optimizing the purchase experience for consumers while keeping the tool easy to use for retailers. It will also feature new mobile services and security standards to safeguard contactless payments.

### iZettle<sup>\*</sup>

Europe-based mobile payments provider iZettle has launched in Italy. iZettle will enable small businesses in Italy to accept card payments via its solution.



Lavu, an iPad point of sale provider for restaurants, slashed its product prices and incorporated hardware bundles for customer convenience and affordability. Its per-terminal price decreased from \$88 a month to \$59 a month and it has eliminated all license fees. Its hardware bundles include cash drawers, printers and credit card swipers.



#### UPDATES FROM EXISTING PLAYERS





Creditcall, an EMV-ready payment gateway and EMV migration specialist, and Miura Systems, the secure electronic payment hardware to the mPOS solution Marketplace, have partnered to bring EMV and P2PE functionality to mobile point of sale solutions. Miura leverages Creditcall's ChipDNA, a complete EMV migration solution which includes a comprehensive terminal management system (TMS) and point to point encryption (P2PE) for the highest level of cardholder data protection.



Monet's mPOS solution, Swipe2Pay, has been registered for UnionPay International's payment standard, offering a safe and convenient payment experience to customers.



payleven, a mobile payments company for small and medium sized businesses, and Monte Paschi Banque, the French subsidiary of Italian bank Banca Monte dei Paschi di Siena, announced their partnership to distribute payleven's chip and PIN solution in France. Monte Paschi Banque offer its clients the solutions at a reduced device price and lowered transaction fees. With Monte Paschi Banque as a first financial institution partner in France, payleven further broadens its global partner portfolio.





payworks, a POS payment platform provider, released a white-label software development kit (SDK) for clients. It is an extension of the white-label mPOS Pay solution that enables clients to offer an easy to use integration option of their product, opening up an opportunity to use third-party application providers as resellers of the mPOS Pay product. Payworks also partnered with ConCardis as the first acquirer.



iPad point-of-sale provider Revel Systems announced the launch of its iOS and Android application solution. The white-labeled app solution is supported on iOS and Android and integrates directly with the existing Revel POS system. Merchants will have the ability to broaden their reach to mobile users and establish a new sales channel. The application can be customized to suit a merchant's specific brand, products and business needs. The new solution will also present customers with the ability to search for store locations, view products or menus, and place orders for in-store pick up in a secure and easy way.





### **UPDATES FROM EXISTING PLAYERS**



Square sets its initial public offering between \$11 and \$13 per share, valuing the company at up to \$4.2 billion and representing a 30 percent discount on the \$6 billion valuation given to the company at the time of its \$150 million series e funding round in October 2014. Square's shares were eventually priced at \$9, for a \$2.9 billion valuation.



European mPOS provider SumUp has launched in the U.S. and has started taking pre-orders for a new EMV contactless card terminal for \$99. SumUp's terminal wirelessly connects to any smartphone or tablet.



### THE MPOS PYRAMID – SCORING DETAILS

The Top 10 players (and their score) from each section of the mPOS Pyramid are detailed below. Each player can only appear in one section. Also, not all sections have 10 players. In the event that a tie occurs, all players will be featured. This leads to some sections having more than 10 players.









80	PayPal	Here
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- 64 Square
- 45 Groupon
- 37 Bindo
- 36 Ezetap

<b>57</b>	Spire Payments
56	Soft Space

- 55 PayToo 55 **AasaanPay**
- 55 **Feitian**
- 50 YouTransactor
- 49 ConCardis OptiPay
- 48 Mint
- 46 **Nobly**
- 46 CircleItUp

54	Swipely
37	MilliKart
37	Ackroo

- GoPago 32 31 **PayStand**
- 31 Flint **27** Revention
- 21 Monet

**CORE + BACK OFFICE** 

- 74 Kounta 54 Clover
- **52** Intuit Go Payment
- 51 LifePay
- 50 MYOB PayDirect
- 50 **PayAnywhere** Moneris PAYD 50
- 49 **NovelPay**
- 48 Etsy
- 48 SamilCTS Mobile POS





### **PLATFORMS**

67	NCR	Silver

- 61 Spindle
- 58 ShopKeep I Love Velvet **57**
- Mobilepaid 56
- 51 **Payfirma**
- 51 **TouchBistro**
- 51 Vexilor from Givex
- 50 Digio
- 50 orderbird

- **PowaPOS 76**
- 68 Vend
- 66 iZettle
- 61 **Apriva**
- 60 **Flypos**
- **57** Swish
- **57** Handpoint
- 55 Swiftch
- **PayPad** 54
- **52** payleven

- 81 Ingenico (ROAM)
- **79** Anywhere Commerce
- 70 **BBPOS** Limited
- 70 goSwiff
- 67 Verifone
- 66 Miura Shuttle
- 66 Mahindra payPlus
- 62 Lavu
- 60 Infinite Peripherals
- 56 Creditcall
- 56 Global Payments
- 56 Shopify





All players are listed by section in alphabetical order.

### **MERCHANT / CONSUMER NETWORK**

## bindo



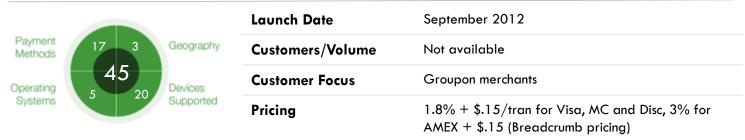
Bindo, a retail technology company, aims to close the gap between online and offline retailers. Bindo announced the launch of their tablet POS system. Bindo aims to create a different mPOS offering than its competitors by creating "hyperlocal" marketplaces. Bindo Marketplace, the consumer-facing app, lets customers see stores near them that use their system and their inventories. This will hopefully encourage customers to shop local rather than online. In addition to offering promotional and targeted offers, Bindo's system provides business insights and metrics.

# Ezetap



Ezetap was chosen by State Bank of India, the largest public sector bank, to launch a five-year 500K mPOS deployment. The goal is to change the landscape of payments and commerce in India by enabling electronic payments. Ezetap now offers acceptance with Windows devices.

# Gnome



Groupon has launched an iPad-based POS system called Gnome. This register will accept traditional payments as well as Groupon vouchers, integrated customer relationship management software, accounting software and more. The goal of this platform is to help merchants that are using Groupon deals to better track customers and create custom marketing campaigns using customer purchase history and other preferences.





All players are listed by section in alphabetical order.

MERCHANT / CONSUMER NETWORK





Launch Date	March 2012
Customers	200,000+ Merchants
Customer Focus	All merchants – Micro, SMB, Enterprise
Pricing	2.7% transaction fee, with no monthly fee. The fee for non-swipes goes up to 3.5%, with a \$ 0.15 fee

In London, at the Covent Garden Market, sellers have started accepting digital payments with PayPal Here. This move breaks the 800-year-old tradition of accepting cash payments only. One trader at the market reported that his sales increased by 30 percent on the first day of using PayPal Here. PayPal Here is now available for Android tablets.







Launch Date	2010
Volume	\$15B Annually
Customer Focus	All Merchants – Micro, SMB, Enterprise
Pricing	2.75% per swipe for Visa, MasterCard, Discover and American Express or \$275 per month

Square, Inc. is a financial services, merchant services aggregator and mobile payments company based in San Francisco. The company markets several software and hardware products and services, including Square Register and Square Order. The company was founded in 2009 and launched its first app and service in 2010.





All players are listed by section in alphabetical order. **CORE** 





Hong Kong mobile operator 1010 has partnered with Global Payments to release a mPOS reader that enables card acceptance. Compatible with both iOS and Android devices and powered by 1010's 4G LTE network, the new EMV-ready mPOS dongle was designed for businesses with mobile sales forces, home delivery services and outdoor sales operations. The readers are on sale at selected 1010 retail stores. The EMV readers accept Visa, MasterCard and JBC card payments.





Owned by Suvidhaa Infoserve Pvt Ltd, a company that provides Internet-based payment collection services for various industries across India, AasaanPay enables mobile payments. Users log in to a mobile phone, use the EMV-ready card reader to process the payment and then confirm on the mobile phone to complete the payment. The device is compatible with iPads, iPhones and iPods as well as Androids, versions V4 and above. The solution has met the requirements for MasterCard's mPOS best practices program and offers both a mag swipe and EMV chip reader that supports signature verification.



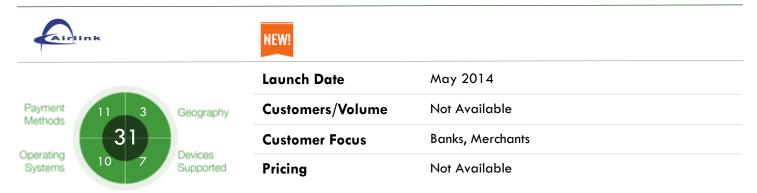


Thailand's AEON bank has launched a mPOS solution aimed at giving its insurance services division an easy way to collect insurance premiums from customers. It expects that mPOS will be the main way that it will support its insurance brokerage business since most customers prefer to pay their insurance premiums by credit card. AEON hopes to both leverage and serve its 600,000 credit card customers and projects a 50 percent increase in the overall volume of premiums collected using mPOS.

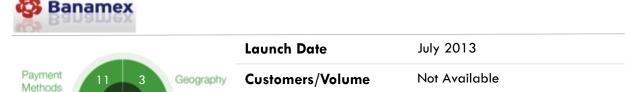




All players are listed by section in alphabetical order. **CORE** 



Airlink is a Taiwanese distributor of wireless credit card machines. It launched the fmosa mPOS platform in May 2014.



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Systems

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Support

BANAMEX, Mexico's second largest financial institution, launched its mPOS solution. Called S-Pay Mobile, it meets EMV certifications and can accept payments from MasterCard or Visa chip cards. The reader is the first mPOS solution from BANAMEX that meets EMV certifications. The technology was developed by Stratus Technologies Mexico/ Central America.





All players are listed by section in alphabetical order. **CORE** 

# <sup>®</sup>Sabadell



Launch Date	July 2013
Customers/Volume	Not Available
Customer Focus	SMB
Pricing	Not Available

Banco Sabadell partnered with Ingenico to launch a mPOS app and dongle in Spain. Designed for the Apple platform, the BS mPOS accepts chip and PIN, mag stripe and contactless payments. The bank announced that they plan to also design a mPOS service for the Android platform as well.

### Bank of America Merchant Services



Launch Date	November 2012
Customers/Volume	Not Available
Customer Focus	BAMS Merchant Customers
Pricing	2.70%/swiped trans & $3.50% + 15 ¢$ per keyed trans

A pay-as-you-go solution for businesses that are new card accepting merchants and looking to control costs as their business grows. Payments are processed on Android and Apple platforms in real-time with an e-receipt generated and emailed or sent by SMS text to the customer after the transaction is complete.





All players are listed by section in alphabetical order. **CORE** 





A Dutch startup, BitStraat, launched a tablet-based mPOS program that processes mobile payments made with bitcoin. BitStraat, partnered with the payment processor, BitPay, to launch the service. The goal is to provide 100 merchants with a free mPOS to turn Amsterdam into Bitcoin City. Customers pay in bitcoin but the merchants are paid in their own currency within 48 hours of the transaction. With BitStraat merchants don't have to pay transaction costs.





The Blue Bamboo PocketPOS Card Reader supports iOS and Android products, other smartphones and tablets into a secure POS solution to read the cards that follows the standards of ISO 7813. It supports Bluetooth Smartcard, contactless, MSR, PIN Entry technology, in addition to wireless mobile application printing. Blue Bamboo has achieved the MasterCard mPOS self-certification agreement and all devices will meet the MasterCard Mobile POS Best Practices criteria. The P25 and P200 family of printers can also be certified by the program.

### cartwheel register.



Tantrum Street created a dongle-free mPOS solution for small merchants to enable payments. The mobile app, Cartwheel Register, includes number-recognition technology that scans an image of card numbers and an expiration date without storing the information on a device. The device is unlike check scanning technology, where an image is taken. Consumers may pay with Cartwheel by entering their Skip Wallet payname and PIN or via card.





All players are listed by section in alphabetical order. **CORE** 

### CHASE • Paymentech



Chase Paymentech released a new offering to their point of sale technology for small businesses. This mPOS system allows merchants to accept card payments through an encrypted card reader on existing mobile phones (iPhone or Android devices). Chase Mobile Checkout is designed to work with the Chase Paymentech's other offerings, such as its iTerminal software for retail checkout. The reader will process mag stripe credit, signature debit and gift cards. Merchants will be able to monitor and process voids from their smartphones, view sales and transaction summaries from the app. Also, merchants may create a catalog of item descriptions and can send receipts via email and text messages.





Circle It Up is a strategic brand of Brainy Lions Online Services (P) Ltd, designed to enable quick payments and fund merchants quickly though Android, iOS and Blackberry systems. Circle it Up offers flexible pricing such as pay as you go options and without long-term financial commitments or fixed fees.





Citibank India is offering its first fully integrated and certified mobile payment solution in India. The reader will be powered by Ezetap Mobile solutions to plug into a smartphone or tablet and will handle payments and give Citibank card customers the same benefits they have with their cards, including the ability to instantly redeem rewards points for payment and earn accelerated rewards.





All players are listed by section in alphabetical order. **CORE** 





Launch Date	May 2013
Customers/Volume	Not Available
Customer Focus	Spanish Speaking Market
Pricing	3.60% / Transaction

Clip was founded by former PayPal executives and is designed to offer small merchants in Mexico and Spanish speaking America the opportunity to accept cards. Card acceptance is difficult due to the high cost of installing terminals and the high level of distrust from Mexican citizens given the high incidences of fraud in the country. Clip offers military-grade encryption and ClipLock technology. Clip announced a partnership with mobile wallet platform WingCash to grow its consumer base among merchants and consumers in Mexico.

# CommonwealthBank



Launch Date	July 2012
Customers/Volume	Not available
Customer Focus	CommBank Pi Customers
Pricing	Between \$30 - \$150 AUD

Commonwealth Bank Australia has introduced a suite of mPOS offerings to service their small business customers. CommBank Albert is described as an integrated tablet device that leverages the Android OS and includes an interactive touchscreen, secure EMV/PIN, and print capabilities. CommBank Leo attaches to Apple devices to transform iPhones into merchant terminals. Leo can also integrate with existing point of sale systems.





All players are listed by section in alphabetical order. **CORE** 







Launch Date	July 2014
Customers/Volume	Not Available
Customer Focus	Small and Independent Merchants / SME
Pricing	99 € (including VAT) one-off expense for the card reader, 0,95 % per transaction for debit cards and 2,60 % per transaction for credit cards.

ConCardis OptiPay is a mPOS solution for businesses of all kinds. A handy chip-and-PIN-enabled card reader with integrated NFC function is connected to the merchant's smartphone via Bluetooth. In combination with the free app, the merchant can accept chip-based and contactless card payments anywhere and at any time – for example, with Apple Pay or other NFC-based methods such as MasterCard PayPass or Visa payWave. A printer for sales receipts is also available for the system. Users can log in to their personal account via the ConCardis OptiPay website and analyze their card payments through a clearly designed dashboard.





Pay@Mobile was launched by Dah Sing Bank and Visa and accepts both chip and magnetic stripe Visa cards. It is the mPOS service issued by a bank in Hong Kong to accept both card types. Pay@Mobile aims to lower set-up costs and raises operating efficiency, while reducing the risk of managing cash.





All players are listed by section in alphabetical order. **CORE** 

# Dialog



Dialog Axiata with Global Payments Asia-Pacific has launched the first ever mPOS solution in Sri Lanka that enables merchants to accept MasterCard and Visa card payments through a smartphone or tablet. A business can download an app provided by Global Payments on their mobile device and connect it to a secure card reader to start accepting card payments instantly. The service is compatible with iOS and Android devices.





Emerge Mobile's mPOS solution of South Africa was launched across Africa. The reader can process both chip and PIN and mag stripe card payments with iOS or Android devices. The platform can accept and process payments from third-party mobile wallets and redeem mobile vouchers and coupons.





Epic was launched to enable payments in the Philippines via smartphone. The reader enables payments via swipe and via chip and PIN card payment. Epic has seen a high demand for mPOS payments from doctors, lawyer, beauticians, consultants and trainers who want to reduce the risk and hassle of collecting cash. Epic also offers a range of small printers that work via Bluetooth connection.





All players are listed by section in alphabetical order. **CORE** 





Launch Date	July 2013
Customers/Volume	Not Available
Customer Focus	Large Merchants
Pricina	Not Available

EverPay is the latest product of Evertec, which offers a range of financial services products including traditional POS terminals, ATM services, acquiring, card issuing and payment networks. Evertec, which recently filed an IPO, typically focuses on larger merchants to quickly expand payment acceptance across major retailers and established companies in Latin and South America. EverPay is often referred to as the "Square of Latin America" and is available in 19 countries.

# FEITIAN WE BUILD SECURITY



Launch Date	1999
Customers/Volume	Not Available
Customer Focus	Government, Health, Finance, Enterprises, Education & Research
Pricina	Not Available

Feitian serves the global market for multifactor authentication, personal identity, risk management, smart card and mobile smart card reader technology. Established in 1999, Feitian was developed as an essential component in the information architecture of private and public enterprises, government, and educational institutions throughout the world.

### **Globe Charge**



Launch Date	March 2014
Customers/Volume	Not Available
Customer Focus	SMEs
Pricing	Not Available

Created from a partnership between goSwiff and Globe Telecom, Globe Charge was designed to enable small businesses to accept card payment in the Philippines. The solution is EMV Level 2 certified and can accommodate chip & Pin, chip & sign and swipe & sign.





All players are listed by section in alphabetical order.

### **CORE**





Launch Date	December 2014
Customers/Volume	Not Available
Customer Focus	SMEs
Pricing	Free for bank customers

Heritage Bank in Nigeria launched a mPOS device, Heritage Bank PortaPOS. The device is compatible with smartphones and tablets and will accept swipe and EMV chip & PIN payments from MasterCard, Visa and Verve cards. The reader will be offered free for all Heritage customers. Its benefits include its ability to sync to both phone and printer via Bluetooth technology, direct credit to bank accounts and assured transaction security.

### **IACCEPT**



iACCEPT launched from Singapore-based 2C2P after a \$2 million Series B investment in partnership with Myanmar Hotels International. iACCEPT was designed to provide in-room checkout for guests and improve customer service.





Launch Date	October 2012
Customers/Volume	Not Available
Customer Focus	SMBs
Pricing	Not Available

This solution enables mobile phones to accept NFC payments. Merchants are able to buy an NFC reader for under \$20 and NFC stickers may be purchased for less than \$2 each. iKaaz was launched by former Nokia Money veterans to expand secure, low cost payment acceptance in territories with low card acceptance.



All players are listed by section in alphabetical order. **CORE** 





Launch Date	November 2013
Customers/Volume	Not Available
Customer Focus	Merchants
Pricing	Not Available

iVeri mPress is a Visa Ready certified mobile POS solution that is approved for use within Visa Inc. territories and the first EMV Chip and PIN certified solution in Africa. It also meets MasterCard's mPOS Best Practices. This device is PCI-DSS Level 1 certified and can process debit and credit card payments using Android, Apple and Blackberry devices.





Launch Date	September 2013
Customers/Volume	Not Available
Customer Focus	All Sized Businesses
Pricing	2.5% per transaction and €39 + VAT for the card reader

JUSP announced that their mPOS certification is now for sale after having received most stringent security level certifications for mobile point of sale devices: EMV level 1 and 2, PCI PTS 3.1 SRED. JUSP will sell its solution through its website, starting with customers in Italy and expanding to European Countries and later the U.S. The solution will be used by a major Italian insurance provider and have distributed over 3,000 readers in Italy.

# **KALIXA**



Launch Date	February 2013
Customers/Volume	Not Available
Customer Focus	Small Businesses
Pricing	Not Available

Kalixa Pro is a Chip and PIN enabled mPOS device linked to the Kalixa payments portfolio of services including issuing and acquiring. A key feature touted by Kalixa is its eWallet which enables merchants to manage their money without the costs, risks, and complications of traditional small business DDA accounts. They provide access to card payments and to 200 alternative payment solutions.





# All players are listed by section in alphabetical order. **CORE**





Logomotion is the global provider of the LGM mobile payment solution. The LGM mobile payment solution enable banks to fully control relations with their customers, preserve their current payment processes and be independent from non-traditional payment providers and mobile operators. LGM Card is a payment card, which enables contactless payments over the phone. It can also be used the same way as a memory card is used for storing files. A bank will issue a LGM Card just as they do with common payment cards. Any LGM Card can pay on a LGM Mini POS. The payment is realized as an online EMV transaction on the Virtual Terminal Chip of the customer's LGM Card. Completed transactions are stored in a secure element (SE) on an ID-1 plastic card (a LGM Merchant Card) inserted into the LGM Mini POS. Alternatively, a small merchant with an NFC phone can turn his phone into a LGM Mini POS by installing an application in his phone and using a microSD card form factor LGM Merchant Card.





ManagePay, through its three subsidiaries, is a complete payment solutions company for merchants and Fls. The company received a letter of approval from Bank Negara Malaysia to issue electronic money through MPAY Balance and MPAY MasterCard. In an attempt to go cashless, Bank of Negara has proposed to push 800,000 card terminals throughout Malaysia by 2020 and MPAY hopes to capture approximately 10 to 20 percent of the total market. The bank's push will fuel the growth of ManagePay's mPOS solutions and its complementary 3DSecure eCommerce payment business segment.





All players are listed by section in alphabetical order. **CORE** 

# miTPV



Mercadotecnia, Ideas y Tecnologia was established in 2004 and in March of 2014 they launched a mPOS reader. The company processes 1.5 million payment transactions per week in Mexico and expanded to convert a tablet or smartphone into a POS terminal with the miTPV solution. The device costs \$40 and the discount rate is negotiated with the acquirer bank. Currently the company has 550 customers using 2,500 mPOS solutions.

# mintmpos



Mint Wireless Limited (MNW) is a global mobile payments and transactions processing company. MNW has a mobile payment technology platform that enables corporate enterprises to accept credit and debit card payments on various mobile phones, tablets and mobile computing devices. The company has invested and built a bank grade payments technology and infrastructure that has allowed it to become a multi-channel and multi-national payments organization.

# mesambee



Mosambee launched its first pilot in Fall of 2012 in India after a soft launch in Dubai. The founders wanted to respond to home delivery, including Cash on Demand, which in developing economies is a very common method of sending and payment for merchandise. Using Mosambee's solution, and leveraging its open payment tender architecture which can integrate with cards, checks, mobile wallets, bank accounts and loyalty payments, a merchant can deliver merchandise and be paid.





All players are listed by section in alphabetical order. **CORE** 

# m|swipe...



Mswipe offers a range of point of sale devices like card swipers which plug into the mobile phone's audio jack to enable POS payments in India. Mswipe acquired its first round of funding from Matrix Partners. The amount is undisclosed. Mswipe has also raised an undisclosed amount of Series B funding from existing investors Matrix Partners and Axis Bank.





MTS is a mobile telecom service in India that offers a complete mPOS bundle, smartphone, mPOS hardware attachment and a one-year data plan, enabling customers to use the solution right out of the box. MTS claims that service is fully secure and the Debit / Credit card details are fully encrypted at the time of transactions and that the MTS mPOS is based on PCI – DSS standards. The company tested their product with online Indian internet retailers like Flipkart.com and Yebhi.com.

# /\/ NOBLY



Nobly POS- Point of Sale was founded in 2013 in London, United Kingdom, and is currently available in over 40 countries. Nobly POS has created a next generation iPad-based, easy to use point of sale system, by allowing customers to setup their shop without expensive onboarding and support contracts. Nobly integrated payment solution connects to EMV/PDQ terminals, swipe card readers, Apple Pay readers and other mobile payment solutions in over 25 countries and allows merchants to seamlessly accept both cards and alternative card payments.





All players are listed by section in alphabetical order.

#### CORE

### nomanini



Cape Town's Nomanini, provider of technology for distribution of prepaid services, is paving the way for retailers in informal markets through their mobile point-of-sale terminal and cloud-based distribution platform, which facilitates retailers to react instantaneously to customer demand. The company's 750 terminals across Africa allow vendors to charge up their terminals via mobile any time — replacing the physical delivery of scratch cards to each location.





PagSeguro is a leading Brazilian online commerce and payments provider with more than 23 million buyers on the Web and 300,000-plus merchants. PagSeguro enables transactions with a card reader that plugs into a mobile phone or tablet's audio jack. There are no monthly charges or subscription costs for the merchant, PagSeguro is hoping that it can expand its commerce play offline by having its existing merchants and even new ones become part of its marketplace.

#### હ**ે** ABSA



Payment Pebble's next pilot phase will introduce the device to the open market in South Africa with pre-selected merchants. The Pebble is a small card-reader device that plugs into a 3.5mm audio input on any mobile smartphone or tablet and includes a mobile app. This device enables secure payment acceptance as a PIN-entry device for both chip and mag swipe cards. The company announced plans for the Payment blade, an all-in-one mPOS solution that includes a smartphone.





All players are listed by section in alphabetical order.

#### CORE





Launch Date	March 2014
Customers	100+
Customer Focus	Taxis & Restaurants
Pricing	339 PLN net - purchase of PIN-Pad Paymax, No more than 2.75% + 19 gr - trx commission

The first Polish mPOS provider, Paymax, is dedicated to small and medium sized enterprises and merchants. This new solution may be used with a smartphone or tablet via an Android tablet. The reader is EMV and PCI compliant and has earned approval and reached standards set by Visa and MasterCard.





Launch Date	December 2013
Customers/Volume	Not Available
Customer Focus	All Merchants
Pricing	Not Available

Paynear is fully compliant with PCI PTS and EMV Level 1 & 2 certifications and can accept both Chip & PIN and mag-stripe transactions. The multi-function factor allows merchants to track the reader and the transactions, which are instantly transferred to the participating bank. The card reader connects to all platforms of smartphones, tablets and feature phones via Bluetooth and Wi-Fi. Paynear plans to deploy 20,000 devices in 2014 to increase digital payment acceptance in India.

# Pay Pocket



Launch Date	January 2013
Customers/Volume	Not Available
Customer Focus	SMBs
Pricing	2.50% +\$0.20 per transaction and \$6.95 monthly fee

PayPocket is an mPOS solution launched by Paytech, a cloud-based card processor founded in 2004. The solution can support Visa, MasterCard and Discover transactions and provides full online reporting. There is no charge for the reader but there is a monthly charge and per transaction charge. PayPocket released its Apple iOS version in the early part of 2013 and the Android version this month.





All players are listed by section in alphabetical order.

#### **CORE**





Launch Date	May 2013
Customers/Volume	Not Available
Customer Focus	All Sized Businesses
Pricing	Credit: 2.69% + \$0.29/swipe, Debit 1% + \$0.29/swipe

The mobile wallet platform PayToo entered an agreement with mobile payment provider Mobilepaid and Anywhere Commerce to create a mPOS solution that will support a variety of payment presentation technologies on a mobile device. With this reader, merchants can accept payment with mag swipe, EMV chip or NFC in addition to direct payments from the PayToo mobile wallet.

# Pogo>



Launch Date	November 2012
Customers/Volume	Not Available
Customer Focus	Small businesses and emerging merchants
Pricing	2.69% + \$0.15/swipe, 3.69% + \$0.15/keyed in entry

First Data and MasterCard launched Pogo> to enable card acceptance remotely and via Web-enabled mobile devices or tablets. The device features EMV Level 2 security and will be distributed by First Data Merchant Solutions, First Data's direct-to-market merchant acquiring business. The insurance firm, The Prudential Insurance Company Limited Hong Kong is the first enterprise client and will be launching the solution across its agency to offer customers additional choice and convenience.





Launch Date	November 2014
Customers	Over 10,000
Customer Focus	Merchants in Iran
Pricing	Varies

Positron launched in November 2014 in Iran. The company has 10,000 mPOS devices in distribution and can accept credit and debit cards via mag stripe or Chip & PIN payment acceptance. The device currently supports Android smartphones and tablets and the company plans to launch an iOS compatible device soon.





All players are listed by section in alphabetical order. **CORE** 





Launch Date	July 2013
Customers/Volume	Not Available
Customer Focus	Small Retailers
Pricing	Not Available

Ukrainian financial institution PrivatBank has launched a mPOS solution for small businesses that uses the smartphone camera to take a picture of a customer's credit or debit card. PrivatBank is regarded as a financial services innovator, using technology to improve the customer experience. For example, it was one of the first banks to use QR codes and voice-activated control to its banking services, such as paying bills and accessing account information.

# puntō



Launch Date	June 2012
Customers/Volume	Not Available
Customer Focus	Merchants and Financial Institutions
Pricing	Not Available

Punto has launched its EMV and magstripe mPOS solution for the Central American and Caribbean markets. The company has paired with major POS distributors in the region to distribute the device. The apps that Punto offers for the mPOS device include a feature to measure bandwidth to inform users how long it will take to process the transaction. Punto is available for Android and Apple.





Launch Date	November 2014
Customers/Volume	Not Available
Customer Focus	Merchants in Lower-tier cities in China
Pricing	Not Available

Qiandaibao is a mobile POS startup in China which targets lower-tier cities in China that have a poor payment infrastructure. The company reportedly processes RMB 500 million (\$81.4 million) per day and provides services to over 1 million small businesses. In November, the company reportedly raised hundreds of millions of RMB, translating to anywhere between \$16.3 million to \$163 million.





All players are listed by section in alphabetical order.

### **\*** QNB



Qatar National Bank (QNB) launched the first mobile POS solution in Qatar, QNB mPOS. The solution works with both smartphones and tablets and accepts EMV chip & PIN payments as well as mag stripe payments. QNB aims to support a variety of merchants, including retailers, delivery services, transport services, restaurants and merchants at exhibitions.





Launched by Rakuten in December 2012, Rakuten Smartpay enables users to conduct credit card transactions on their smartphones or tablet devices using a dedicated card reader in Japan. A major feature of the service is the low initial fee (including card reader and shipping) of 2,980 yen including tax. There are no monthly fees and the app itself is free. It can be used by a wide range of business sectors, especially small businesses and the self-employed who have been dissuaded from introducing credit authorization terminals due to high initial cost and lengthy settlement cycles.

# Sacombank



MasterCard and Sacombank entered a strategic partnership to equip small merchants at the Ben Thanh market in Vietnam with mobile Point-of-Sale (mPOS) terminals. This iconic marketplace has been in business over 100 years and this is the first time customers will be able to accept payments via cards. Over 300 terminals have been deployed at the market in an attempt to reduce the limited acceptance rate that is hindering the development of electronic payments.





All players are listed by section in alphabetical order. **CORE** 





Launch Date	December 2012
Customers/Volume	Not Available
Customer Focus	Small businesses and the self-employed
Pricing	99€ card reader, 0,99% to 1,99% per transaction

SetPay is a young company that bets on innovation and a different approach to communicate with customers in an open and straightforward way. It offers mobile POS 100 percent made in Spain, and aims to simplify payments using a smartphone or tablet, and SetPay card reader as the point of sale.





Launch Date	2009
Customers/Volume	Not Available
Customer Focus	Not Available
Pricing	Not Available

Sinoexc Communication Technology Limited specializes in the mobile Internet high technology, supports professional products and solutions to 3G mobile terminal products, wireless data application, network security, identity recognition, secure payment and other areas. Sinoexc, founded in 2009, has branches in Beijing, Guangzhou. Sinoexc's products and solutions have been widely used in at least 10 countries and regions in the world.





All players are listed by section in alphabetical order. **CORE** 





The Sr. Pago card system combines a smartphone chip credit card reader with a debit card that can be reloaded with payments accepted through the card reader. The Sr. Pago Card System is offered to individuals and small businesses in Mexico that have been underserved by existing banking services. Many of Mexico's citizens are unbanked and Sr. Pago works to serve the market that is unbanked, about 61 percent of the population (or more than 73 million people).

### snappay



Snappay enables payments via card scanning technology. The credit card numbers are scanned into a smartphone or tablet and then the payment is processed by PayPal. The solution was designed for businesses that have yet to accept credit or debit card payments, such as musicians, artists, plumbers and service oriented companies. A large target of Snappay is the trade show and conference business.





All players are listed by section in alphabetical order. **CORE** 





Launch Date	Not Available
Customers/Volume	Not Available
Customer Focus	Merchants, Individuals
Pricing	0.8% - 2.5%

SoftPay Mobile International is a mPOS solution and payment facilitator company in Southeast Asia. SoftPay's mPOS solution enables businesses and individuals to accept credit cards (Visa, MasterCard, JCB, Amex, China UnionPay), debit cards, bank cards, loyalty cards and all other kinds of card payments anywhere and at anytime. Its mPOS solution is highly secure and has achieved numerous certifications to give merchants and customers peace of mind when processing payments.





Launch Date	March 2012
Customers/Volume	Not Available
Customer Focus	Banks
Pricing	Not Available

The Soft Space solution is certified by EMV (Europay, MasterCard & Visa) and is known as the first company in Asia to obtain EMV Level 2 certification for mPOS (Mobile Point-of-Sale). The solution is also listed as one of MasterCard's preferred mPOS solution providers and is certified by the Visa Ready Program.





Launch Date	March 2013
Customers/Volume	Not Available
Customer Focus	Financial and Retail Organizations
Pricing	Not Available

Spire and Thales released new details on their partnership for mPOS solutions. PosMate Smart from Spire is a chip and PIN mPOS terminal that allows merchants to accept card payments securely in a mobile environment by connecting to any smartphone or tablet via Bluetooth. PosMate Smart is certified to EMV level 1 and 2 and is compliant to PCI PTS 2.0 SRED, delivering the same security as familiar in-store point-of-sale terminals.





All players are listed by section in alphabetical order.

### SureSwipe



SureSwipe Move from SureSwipe, a Payment Services Provider, was launched in South Africa. The company claims to the the first solution in South Africa to achieve Point-to-Point Encryption (P2PE) certification from the PCI Security Standards Council. SureSwipe Move is powered by Handpoint and can process card payments via phone and tablet.





The United Bank for Africa (UBA) launched mPOS terminals to support customers' e-banking transactions. The mPOS terminal is about the size of a Blackberry and enables stores and cash collecting outlets to operate just like traditional POS terminals that are used in many stores. UBA terminals also can support bill payments, including airtime top-up, utility bill payment and cable TV subscriptions.





Vivo, the Brazilian mobile telecoms subsidiary of Spain's Telefónica, started selling the Vivo Mobile Rede mPOS in stores in São Paulo and Rio de Janeiro. Vivo is selling its mobile card reader technology, which enables smartphones and tablets to accept payments in 12 stores on a pilot basis and with the number of stores expanded in Q1 of 2014. Vivo is releasing this device as a result of the partnership with Brazilian card acquirer Rede to provide card acceptance to Brazilian merchants.





All players are listed by section in alphabetical order. **CORE** 

### ₩ Vwalaa! Mobile Pay



Powered by ROAM Data, Vwalaa! Mobile Pay was released by Cynergy Data. The reader accepts card and cash payments and can process voids, refunds and offline transactions as needed. The reader is offered as part of the Vwalaa! Mobile Pay solution. The application employs 3DES end-to-end encryption of cardholder data and follows all PCI-DSS guidelines.

### WorldPay Zinc



WorldPay, the U.K.'s biggest U.K. merchant acquirer and payment processor by volume, launched its Zinc mobile point-of-sale device with Chip and PIN capability on Apple iOS and by Google Android-powered tablets or smartphones. The launch followed a six-month trial involving 3,000 small businesses in the U.K. Small businesses can receive payments and review payment details within 24 hours after applying, and settlement will take four days.





All players are listed by section in alphabetical order. **CORE** 

# YES BANK



Launch Date	December 2012
Customers/Volume	Not Available
Customer Focus	SMBs and Merchants Collecting At Home Payments
Pricing	Not Available

In India, targeted to merchants that require home delivery services for payment collection, specifically high-end corporates, insurance agents, restaurant chains and eCommerce platforms among others offering cash delivery. To collect payment a merchant must have a GPRS enabled mobile phone. YES Bank has partnered with insurance agents and is running tests with retailers in the Internet space as well as food retailers.



YouCube by YouTransactor is a mPOS that is connected through Bluetooth to a mobile device and that can read magstripes, contactless cards and smart cards. This solution is designed for professionals who need to run a lower number of transactions in a friendlier environment.





All players are listed by section in alphabetical order.

#### **CORE + FRONT OFFICE**





Launch Date	January 2012
Customers	Approx. 1,100 merchants
Customer Focus	SMB, Nonprofits
Pricing	Not Available

Ackroo provides gift card and loyalty solutions into the \$160 billion North American gift card and loyalty market. Ackroo is headquartered in Ottawa, Canada. Their solutions enable businesses, merchants and business networks through customized gift card and loyalty programs. Ackroo's Web-based solutions provide the power of a massively scalable software platform in a lightweight online tool that works with existing point-of-sale equipment, making it easy and affordable for businesses to launch gift card and loyalty programs that deliver immediate return on investment.





Launch Date	May 2012
Customers	Not Available
Customer Focus	SMB, Restaurants in particular
Pricing	Not Available

Flint Mobile offers merchants and small businesses the ability to turn their mobile devices into credit card terminals, using the embedded camera on smartphones to capture card information. The app reads the card, recognizes the card number, expiration date and more for processing.

# 🔘 GOPAGO



Launch Date	June 2011
Customers	Not Available
Customer Focus	SMB, Restaurants in particular
Pricing	Not Available

In December 2013, Amazon acquired the rights to license GoPago, the technology and the engineering/product team of the company. The existing point of sale business and merchant relationships were acquired by DoubleBeam.





All players are listed by section in alphabetical order.

#### **CORE + FRONT OFFICE**





Launch Date	September 2014
Customers/Volume	Not Available
Customer Focus	Small Merchants
Pricing	Not Available

The mobile POS product, M+, was launched in Azerbaijan, and in the Trans Caucasus region by card processing bureau MilliKart. The product was launched in collaboration with goSwiff. Many businesses in Azerbaijan only accept cash and banks will now be able to offer their merchants a low cost way to accept more efficient and secure payments. M+ uses Chip & PIN card reader technology and will improve the customer experience by offering tools to reward customer loyalty.







Monet is an electronic payment processing company, headquartered in Pakistan and established in March 2012, with the vision to digitize payments in cash-based economies. Monet's Swipe2Pay mPOS service can process debit and credit cards at customers' doorsteps in a partnership with Pakistan's largest bank and largest online store, HBL and Daraz.pk. Swipe2Pay is more than the traditional dongle, with geo-locations services, instant payment notifications, and loyalty and offer notifications.





Launch Date	September 2014
Customers/Volume	Not Available
Customer Focus	Small Merchants
Pricing	Not Available

PayStand is a "payment as a service" gateway and integrated checkout system that allows a merchant or organization to accept payment on their website or through direct integration with Facebook pages. PayStand offers a flat rate payment plan for credit card acceptance with "wholesale" rates. The multi-payment gateway accepts credit cards (Visa/MasterCard/Amex/Discover), eCheck (ACH/debit), and eCash (bitcoin). PayStand provides solutions for online payments, shopping cart, donation management, subscriptions, eCommerce integrations and recurring payments.





All players are listed by section in alphabetical order.

#### **CORE + FRONT OFFICE**





Launch Date	June 2014
Customers	Over 5,000 devices are in Market
Customer Focus	All Merchants and Financial Institutions
Pricing	Not Available

PAYPAD by Electronic Settlement Limited (ESL) is a payment solution company based in Lagos, Nigeria. ESL is an information systems management company with over four years of experience revolutionizing the IT and payment industry. PAYPAD aims to provide mPOS solutions to all merchants and financial Institutions in Nigeria and all over Africa.

## **REVENTION®**



Revention is a hospitality technology provider and developer of fully customizable POS solutions and online ordering, headquartered in Houston, Texas. Revention has announced a partnership with Punchh to bring mobile loyalty apps and rewards to its current and future clients. This partnership will give merchants the opportunity to engage their customers that will ultimately ensure stronger, longer relationships.

## Swipely =



Launch Date	October 2009
Volume	\$4 billion under management
Customer Focus	Restaurants and small retailers
Pricing	Not Available

Swipely is a customer loyalty program and analytics system for small businesses. It processes credit card transactions and tracks customers in order to provide analytics to the company and loyalty rewards to the customer.



All players are listed by section in alphabetical order.

#### **CORE + BACK OFFICE**





2Can turns a smartphone into a terminal for accepting Visa and MasterCard payment cards. It has completed certification of the first EMV-enabled mPOS solution in Russia. The solution is certified according to EMV Level 1 and Level 2 standards and PCI-DSS. This offering consists of a mobile application, combined (dual) card reader, and processing platform for all Android and iOS mobile devices.



Adyen is a global provider of international and omnichannel payment solutions. The platform is highly scalable and can accept many local payment methods. Adyen has expanded to additional markets, now available in 17 European countries

**Pricing** 



1.4% per transaction + 13 cents for debit transaction, Keyed in

2.3% plus \$0.15 per transaction

All players are listed by section in alphabetical order.

#### **CORE + BACK OFFICE**





Launch Date	August 2014
Customers	Not Available
Customer Focus	Retail, Bars
Pricing	70  or  100  per month + 2,85%  per transaction

The ASB Group of companies is a large provider of financial and insurance services in New Zealand. ASB Accept mPOS is a small, portable device that pairs with the ASB Payment Interface (Pi) app on smartphones or tablets, allowing users to accept EFTPOS and credit card payments on the spot. It uses a smartphone's 3G/4G network or a Wi-Fi connection, and works with Apple or Android, on any cellular network.





Launch Date	2014
Customers/Volume	Not Available
Customer Focus	Startups, trades people, small or mobile premises or seasonal traders
Pricing	60 £, 2.6% per transactions, no monthly fee

Barclaycard Anywhere enables the acceptance of credit and debit card payments on an Android smartphone, iPhone or iPad. Once a Barclaycard Anywhere account is registered online, the user is able to get its card reader and install an app on a smartphone and tablet, then connect the card reader to the phone with the provided cable. The transaction occurs over the device's 3G or Wi-Fi connection and multiple card readers can be ordered upon request. It also enables account management.





Launch Date	2012
Customers/Volume	$\sim$ 5,000 customers / processing $\sim$ \$500M
Customer Focus	Direct to merchants, white labeled to FIs or as APIs to developers
Pricing	2.75% card present, 2.9% + \$.30 for CNP. \$49.99 per mobile reader

Beanstream Mobile was launched by Digital River to provide a suite of mpayment solutions for iOS and Android devices. The platform is available direct for merchants, may be white labeled for financial institutions and is also offered as an API for developers. Beanstream has built a network of over 600 partners and 18,000 merchants, and provides white label solutions. Customers include both online merchants and brick-and-mortar merchants, government, financial institutions and higher education.



All players are listed by section in alphabetical order.

#### **CORE + BACK OFFICE**

## **BIXOLON**





Launch Date	2002
Customers/Volume	Not Available
Customer Focus	Restaurants, Cafes, Bars
Pricing	Not Available

Bixolon is a global printer manufacturer including POS printers, label printers and mobile printers. Bixolon's BDS-100 is a docking station for customers who want tablet POS solutions. BDS-100 consists of a tablet PC and docking station which would offer various functions of point of sale, credit card authorization, order taking, stock management, and more.





Launch Date	March 2012
Customers	26,000 +
Customer Focus	SMB
Pricing	Not Available

Clover was acquired by First Data in 2012. The Clover Station product was launched in October 2013 and features an offline mode to conduct transactions when the Internet is not available. Clover can replace the entire cash register, offering a payment terminal, receipt printer, barcode scanner and cash drawer in an all-in-one solution. The company announced a more portable version, Clover Mobile, in November 2014. In June 2015, it launched the all in one tablet-based Clover Mini payment terminal.

# Ociney (



Launch Date	February 2012
Customers/Volume	Not Available
Customer Focus	SMB
Pricing	3.24%

Coiney is the first mPOS service in Japan which accepts Visa, MasterCard and Saison Card. The reader is compatible with both Android and Apple smartphones and tablets. When processing a transaction that is 10,000 yen or less, Coiney does not require a signature. The cloud-based application offers backend facing applications including staff management and settlement operations. The solution meets global security standards and is PCI-DSS compliant.





All players are listed by section in alphabetical order.

#### **CORE + BACK OFFICE**

Etsy



Etsy is a marketplace where millions of people around the world connect, both online and offline, to make, sell and buy unique goods. The Etsy ecosystem includes entrepreneurs who sell on its platform, consumers looking to buy unique goods in its marketplace, manufacturers who help Etsy sellers grow their businesses and Etsy employees who maintain the platform.

# IKHOKHA



iKhokha is a South African mobile Point of Sale solution that allows anyone with a smartphone to accept and process debit and credit card transactions. Being the first and only fully fledged South African mPOS system to receive full international payment security accreditation (PCI-PTS and EMV 1 and 2), iKhokha is proud to embody the phrase "local is lekker!"

#### intuit. GoPayment



Since launching GoPayment in 2008, GoPayment has expanded beyond payment card acceptance to add a magstripe swipe. GoPayment has also developed a concept demo to process NFC using GoPayment and has integration with Intuit's QuickBooks point of sale and financial software, including inventory management, reporting, trends, etc.





All players are listed by section in alphabetical order. **CORE + BACK OFFICE** 





Launch Date	2008
Customers	Not Available
Customer Focus	Retail and Wholesale
Pricing	3.50% + VAT

IsyPay is a solution for accepting credit or debit payments from Visa, MasterCard and American Express through a smartphone. The solution offers interest-free credit, and it is geared toward any type of business, either retail or wholesale.





Launch Date	2012
Customers/Volume	Not Available
Customer Focus	Large Enterprises, Mid Size Business, Public Administrations, Small Business
Pricing	\$50 per store (monthly)

Kounta is an easy to use, cloud-based POS system. Kounta powers stores around the world and offers the flexibility of both online and offline access on multiple platforms such as iPads, Android tablets, Mac, Windows and the existing POS equipment retailers already have. Kounta's iPad Point of Sale App integrates with leading accounting, payment, inventory and loyalty add-ons such as Xero, MYOB, Tyro, SAP, Collect Rewards and BeattheQ with QuickBooks. Kounta also works with a wide range of receipt/label printers and cash drawers.





All players are listed by section in alphabetical order. **CORE + BACK OFFICE** 





Launch Date	December 2013
Customers/Volume	20,000 customers/4M transactions per month
Customer Focus	Small and medium businesses
Pricing	Not Available

LifePay is Russia's biggest mobile solution for the acceptance of credit card payments with guaranteed transaction security. With the help of a special LifePay card reader, connected to a smartphone with the installed mobile app, employees will be able to accept cards for payment at any convenient location. LifePay's app supports not only iOS and Android, but also Windows Phone.





Launch Date	July 2015
Customers/Volume	Not Available
Customer Focus	Small businesses, startups, and 'on-the-go' enterprises
Pricing	\$5.35 per month

Telco M1 partnered with CIMB Bank, MasterCard and Wirecard to launch an mPOS solution in Singapore. It is designed to meet the needs of traditionally cash-based small businesses, startups, and 'on-the-go' enterprises. Features include: the ability to accept payments within two working days after registration as a merchant, fully PCI-certified with end-to-end card transaction encryption, able to track transactions in real-time and provide access to historical trends, and provides an electronic receipt.

# mandırı



Launch Date	September 2014
Customers/Volume	Not Available
Customer Focus	SMB
Pricing	Not Available

The largest bank in Indonesia, Mandiri, offers a mobile a mobile payment solution, Mandiri Mobile POS in collaboration with goSwiff and the bank's local partner, Indopay. The Indonesian government is encouraging a cashless society and Mandiri Mobile POS is in the market to offer a channel for cashless payments. The mPOS system is equipped with functions to take service orders, provide inventory reports and offer loyalty programs. The mPOS solution can be integrated with existing POS as well.





All players are listed by section in alphabetical order. **CORE + BACK OFFICE** 





Launch Date	2010
Customers/Volume	Not Available
Customer Focus	Restaurants, Retail
Pricing	Not Available

MobiMagic is a software platform enabling existing Point of Sale (POS) software developers to have seamless integration into the next generation of mobile software and hardware. MobiMagic integrates restaurant and retail businesses' pre-existing POS inventory and menu items with Apple iPhone, iPod Touch, and Google Android devices.





Launch Date	2014
Customers/Volume	Not Available
Customer Focus	Restaurants and retailers
Pricing	\$19 per month

Moka is a Jakarta-based startup that focuses on building mPOS for restaurants and retail. With Moka, users can ring up transactions, accept payments, and create reports. Everything done through Moka is stored in its real-time cloud. With Moka's cloud tech, Indonesian business owners can manage multiple stores and instantly know what the best-selling items are at different locations. Moka also allows for instant inventory checks. The app also lets merchants track and manage employee activity. Moka monetizes through a subscription business model.





All players are listed by section in alphabetical order.

#### **CORE + BACK OFFICE**





Moneris offers credit, debit, wireless and online payment services for merchants in virtually every industry segment and processes more than 3 billion transactions annually. With more than 350,000 merchant locations, Moneris provides the hardware, software and systems needed to improve business efficiency and manage payments. Moneris PAYD offers a suite of mCommerce management tools to meet the growing needs of Moneris' small business merchants, including the ability to track all transactions from their mobile device and send receipts via email.





MYOB mPOS was launched to help small and medium enterprises save at least 18 hours a month on invoicing by being able to accept payment on the spot and send receipts instantly. The app offers deep integration into the MYOB cloud accounting system, AccountRight Live. The goal of the app is to offer an increasingly paperless office, to reduce data entry, improve accuracy and save time. There are three payment plans that offer a variety of options based on the needs of the small business.





All players are listed by section in alphabetical order.

#### **CORE + BACK OFFICE**

### NOVELPAY



Launch Date	2012
Customers/Volume	Not Available
Customer Focus	All Merchants
Pricing	Not Available

NovelPay was founded in 2012. It offers PAX platform and payment for the largest acquirers and retailers in Poland, Slovakia and the Baltic states. From June, NovelPay provides PAX D210 and other services, including a back-office system to LOT Polish Airlines for on-board sales.





Launch Date	January 2011
Customers/Volume	Not Available
Customer Focus	All Merchants – Micro, SMB, Enterprise
Pricing	2.69% per transaction

PayAnywhere offers a card reader and mobile app to turn tablets and smartphones into terminals. The solution is owned by North American Bancard. The company has created a partnership with MasterCard, for MasterCard to distribute a mPOS solution to help small businesses reduce friction at the checkout. PayAnywhere and Discover partnered to process PayPal payments within the app.





All players are listed by section in alphabetical order.

#### **CORE + BACK OFFICE**

### PaySimple ·



Launch Date	2006
Customers/Volume	Not Available
Customer Focus	SMB
Pricing	Monthly subscription fee of \$34.95. 2.29% + .29 for credit card transactions and \$.55 for ACH

PaySimple creates cloud-based, receivables automation technology for small businesses that help them collect and manage their receivables and payables. In addition to processing debit and credit cards, these apps also process ACH payments, can create and access customer lists and profiles, and collect payments from existing customers without making merchants re-enter payment credentials. The device is provided by Anywhere Commerce.

### **POS**itouch



Launch Date	1987
Customers	40,000 Locations
Customer Focus	Hospitality Industry
Pricing	Not Available

POSitouch is a food service industry POS system. It handles all POS needs, whether they are in table service or quick service, country clubs, cafeterias, delivery, arenas or stadiums, for fixed positions or mobile. Today, working directly with larger clients, as well as a long tenured authorized business partner network, POSitouch is sold and supported throughout the United States, Canada, South America, Europe and the Far East. The POSitouch solution has been installed in excess of 40,000 locations.

# Punchey



Launch Date	2011	
Customers	Approx. 500 businesses	
Customer Focus	SMB with focus on service businesses	
Pricing	.75% + interchange (Typically between 1% to 3%)	

Punchey is a dongle-based solution that is positioning itself in the mobile point of sale market as the "low cost" provider. It offers dongles in a variety of colors and custom pricing which is pegged to merchant categories. Its software platform provides access to customer relationship management tools, e-invoicing and loyalty and rewards capabilities that can be used by small merchants.





All players are listed by section in alphabetical order.

#### **CORE + BACK OFFICE**





Launch Date	January 2014
Customers	1,000+ Merchants
Customer Focus	All Merchants – Micro, SMB, Enterprise
Pricing	Varies by Volume

Bluefin Payment Systems has partnered with GoSmallBiz.com to provide Bluefin's QuickSwipe mobile point-of-sale system to GoSmallBiz.com clients.





Launch Date	February 2013
Customers/Volume	Not Available
Customer Focus	SMB
Pricing	Not Available

Sage helps companies to accept payments on both Apple or Android mobile devices. They are the company that has powered the Girl Scouts to accept card payments. Sage North America announced the new Sage ERP X3 Version 7, a global business management solution for midsized companies, designed to address businesses' challenges of winning new customers, reducing operating costs and growing revenue.





Launch Date	2012
Customers	Not Available
Customer Focus	Distributor, door-to-door Salesman, Small & medium-sized enterprises
Pricing	Not Available

Samil CTS has grown from its foundation in the automation business and continues to strengthen R&D. Its mPOS solution has 98 employees and roughly \$620 million in capital. It has the experience of development for three Mobile POS devices: Holster (2012), Incredist (2013), MPAIO (2014).





All players are listed by section in alphabetical order.

#### **CORE + BACK OFFICE**

#### **STARMOUNT**

we make shopping sense



Launch Date	January 2014
Customers/Volume	Not Available
Customer Focus	All Merchants – Micro, SMB, Enterprise
Pricing	Not Available

Ingenico has partnered with Starmount, a provider of mobile software solutions, to incorporate a mPOS offering into the Starmount platform. Starmount's Engage mobile selling assistant application and Connect, an omnichannel commerce platform, are now successfully certified to run on Ingenico's mobile payment solution for iOS, Android or Windows platforms.

# vantiv



Launch Date	October 2012
Customers	Serves over 400,000 merchant locations
Customer Focus	SMB
Pricing	Not Available

Vantiv launched a tablet-based, cloud-connected point-of-sale system with Paydiant in 2012 and has subsequently announced distribution agreements with AT&T and Sprint. Vantiv Mobile Checkout offers an the ability to track sales and profitability, analyze and report on customer trends, manage inventory, market to customers and process sales on site or on location with secure payment processing.





Launch Date	2013
Customers	Not Available
Customer Focus	Technicians, Instructors, Landscapers, Plumbers
Pricing	3% transaction fee

ZipZap, from Paycorp, offers a South African mobile point-of-sale (mPOS) solution that can be used across all current mobile operating systems (Blackberry, iOS, Android, Windows Mobile and Desktop). The company aims to provide advantages for businesses or retailers who have previously had to take payment in cash or rely on their clients to pay via EFT. The solution supports both Chip & PIN and regular swipe card transactions. ZipZap is backed by Paycorp Holdings, South Africa's only independent provider of end-to-end payment solutions, offering ATMs, prepaid card programs and credit and debit card terminals.





All players are listed by section in alphabetical order. CORE + FRONT & BACK OFFICE



### Ambur



The Ambur restaurant point-of-sale system was born in Kabab and Curry, a family restaurant in Williamsville, New York. Compatible with iOS, Ambur's app is an easy to use, point of sale that has features to fit a large variety of food service needs. The software is stored in a cloud server and wirelessly transmitted to all Ambur compatible Apple devices. All restaurant data is also stored in the cloud through Dropbox's free storage service.





Aptito was originally launched to provide digital menus for use on iPad and Androids. The platform expanded to create an all-inone service that merges an iPad POS system with an inventory management, customizable reports, management functions as well as
customer facing options including reservations, takeout and remote order placement. In January 2013, Aptito achieved Visa Ready
status for their mPOS solution.

# **BYPASS**



Bypass Mobile simplifies commerce for sports and entertainment properties. The solutions pair the tablet technology with software tailored to the challenges of high volume, complex operations. Bypass software modules support: parking attendants, fixed food and beverage POS, fixed retail POS, handhelds for in-seat and in-suite service, hawkers and portables.



All players are listed by section in alphabetical order.

#### **CORE + FRONT & BACK OFFICE**

#### cielo



Cielo Mobile Solution is a major card payment processor in Brazil which started in 1995 as VisaNet, a joint venture between Visa and a consortium of banks to build a common infrastructure for banks to issue cards. It was renamed as Cielo in July 2010, right after the company listed on the Sao Paulo Stock Exchange.





Digio, in partnership with Soft Space Sdn Bhd, was the first to launch an EMV compatible mobile card reader and POS system in Thailand. The card reader, combined with the system Tab2Pay, provides a point of sale system for merchants on smartphones and tablets. The solution is EMV Level 1 & Level 2 and PCI-DSS compliant with End-to-End Encryption. Tab2Pay supports both iOS and Android devices.

### MobilePOS<sup>®</sup>



eMobilePOS is an integrated mPOS system that provides front and back office capabilities, including inventory management, a variety of accounting, POS and ERP systems and real-time access to analytic data, control of all mobile devices and transactions, and the ability to manage products, pricing, contacts, discounts and sales. It's PCI-DSS compliant.





All players are listed by section in alphabetical order.

CORE + FRONT & BACK OFFICE

**Pricing** 



The hardware device is not a dongle but a "sleeve" into which an iPhone, iPod Touch, iPad and/or iPad mini rests that has a slot for a card to be swiped. These "sleeves" accept mag stripe cards and are also EMV certified to authorize PIN and integrated chip (IC) payments from credit, debit and smart cards across the globe. The I Love Velvet software solution is supplemented by a cloud-based software suite that includes loyalty, CRM/personalization and purchase history.

Not Available



Jory is a software as a solution provider centered on a processor-agnostic mobile point of sale that provides needed residual income to the acquirer and needed functionality to the merchant.





All players are listed by section in alphabetical order. **CORE + FRONT & BACK OFFICE** 

## Koupa 🌬



Launch Date	April 2013	
Customers/Volume	Not Available	
Customer Focus	Restaurants, bars, cafes and retailers	
Pricing	2.69% + \$.03 per transaction	

Koupah is a self-described mobile "Point of Social" platform since it uses an integrated system to connect retailers and customers using customer loyalty programs tied to payments. It's pricing scheme is offset by a percent of spend when loyalty offers are redeemed. The system is activated when a customer walks into the store, taps their phone to a Koupah terminal which alerts the store employee, pulls up their preferences and then sends coupons to their phone for use at checkout.





Launch Date	December 2011  Implemented in over 500 retail stores, nearly \$100 million in sales, over 1.4 million transactions, and 6,000 transactions/day during	
Customers/Volume		
Customer Focus	Specialty retail	
Pricing	Not Available	

KWI entered the market in 1985 as a traditional POS solution and was actually the first to offer cloud-based retail solutions. Its systems include merchandising, POS, Mobile POS, CRM, and loss prevention. Powered by Global Bay it offers inventory control functions, in store dashboard/KPI of performance indicators, CRM/Marketworks to deploy customer incentives at a store level.





All players are listed by section in alphabetical order.

**Pricing** 

#### **CORE + FRONT & BACK OFFICE**





Lightspeed develops and sells point of sale technology for retailers and restaurants — mobile device-based systems for recording transactions, keeping inventory, managing orders and processing credit card payments. Founded in 2005 with offices in Canada, USA, and Europe, Lightspeed is backed by Accel Partners and iNovia Capital.



Mobilepaid, headquartered in Singapore, specializes in secure mobile payment and mobile commerce solutions, having a proprietary EMV switch, offering attended and unattended POS applications, and operating worldwide.





All players are listed by section in alphabetical order.

#### **CORE + FRONT & BACK OFFICE**





Launch Date	March 2015
Customers	Not Available
Customer Focus	All merchants
Pricing	Not Available

Mobiversa is a payment acquiring technology company that makes mobile commerce accessible to all. The company is headquartered in Kuala Lumpur, Malaysia. Mobiversa's mission is to provide affordable, convenient and secure mobile payment ecosystem to facilitate transactions using debit and credit cards almost anywhere. Mobiversa's Ezywire is a Chip and PIN or Chip and Sign m-POS. The kernel resides in the Bluetooth enabled card reader as it is EMV Level 2 certified.





NCR Silver is the mobile entry by established consumer transaction heavy, NCR. The main advantage NCR carries into this space is experience. As a longtime provider of hardware, software, and banking services, they are well equipped to handle all facets of the tablet POS market. Generally, Silver operates best in small- to medium-sized outlets with single locations — especially for retail or quick service.





All players are listed by section in alphabetical order.

#### **CORE + FRONT & BACK OFFICE**





Next Gen Dine can now send end-to-end encrypted credit card payments directly to the Merchant Warehouse payment gateway enabling a broader base of merchants to integrate Next Gen Dine directly to the payment processor of their choice

orde	erbird*		NEW!	
Methods Operating  5 Devi		Launch Date	March 2011	
	11 3	Geography	Customers/Volume	5,000 business customers
		Devices	Customer Focus	Restaurants
		Devices Supported	Pricing	$\in$ 49 $/$ $\pounds$ 49 per month, 0.95% giro cards $/$ EC and 2.5% for credit cards

orderbird was founded in 2011 with the aim of offering a POS solution that adapts to the needs of the modern restaurant business. With 100+ employees and more than 43,000 downloads in Apple's App Store, orderbird serves more than 5,000 restaurants, cafes, bars, clubs, ice cream shops and beer gardens in Germany, Austria, and Switzerland.





All players are listed by section in alphabetical order.

#### **CORE + FRONT & BACK OFFICE**

## Payfirma. 🗘



Launch Date	September 2011
Customers/Volume	Not Available
Customer Focus	All merchants – Micro, SMB, Enterprise
Pricing	\$25 set up fee $+$ $$10$ monthly fee $+$ $1.99%$ - $2.92%$ $+$ $$.25$ / swipe. A minimum monthly fee of $$40$ is applied to companies that don't process more than $$2,800$ per month.

Payfirma offers mPOS and online transaction payment processing and offers a complete POS system, enabling checkout and item management. Payments can be tracked for cash, checks, debit, and credit cards. In addition to mobile and table point of sale, Payfirma includes a customer vault, recurring billing, and eCommerce.

## pepperbill



Launch Date	September 2013
Customers	+1,500 customers
Customer Focus	Small and medium-sized restaurants
Pricing	Not Available

pepperbill provides order and payment management system for the gastronomy industry. With the professional, iOS-based payments system pepperbill, iPhone, iPod touch, or iPad devices are transformed into complete payment solutions. Payment data is encrypted and securely stored in the cloud. pepperbill's app already fulfills financial and accounting also.

### **RAYMARK®**





Launch Date	1985
Customers/Volume	Not Available
Customer Focus	Retail
Pricing	Not Available

Canada's Raymark Mosaic Point of Sale provides extensive cross-platform mobile point of sale functionality and real-time capabilities to omnichannel retailers.





All players are listed by section in alphabetical order.

#### **CORE + FRONT & BACK OFFICE**





CIO Review feature RetailCloud in an annual listing of 20 most promising technology companies offering Retail Tech Solutions. The positioning is based on evaluation of RetailCloud's offerings of cloud computing in the retail sector that enables merchants to strengthen their business operations and thrive in any economic climate.



Revel offers a cash register system that uses an iPad as the POS that stores the information in the cloud. The system offers real-time reporting for management and access to the system anywhere. The centralized system enables real-time sales volume and inventory management. Revel is fully PCI compliant, from the hardware, to the software, to the network. Revel was designed to target a variety of markets; the SaaS-based solutions deliver a scalable for many markets.

## SalesVu



SalesVu announced the release of SalesVu 3.0 for iPad, IPhone and iPod Touch. The newest solution is designed to improve efficiency in the mobile workforce and will integrate operations, management and marketing all from SalesVu.com. With the 3.0 service, SalesVu can integrate with Facebook for marketing and customer interaction efforts.





All players are listed by section in alphabetical order.

#### **CORE + FRONT & BACK OFFICE**





EC-Orange POS is a next generation POS software solution, available for iPad and Windows tablets. Features include payment processing, inventory management, customer relationship management, promotions support, and sales analysis. With more than 4,200 stores across Japan already using EC-Orange POS, S-Cubism is one of the country's leading POS software providers.





ShopKeep provides cloud-based, mobile point of sale solutions to over 16,000 small- and medium-sized businesses (SMBs). The company's software as a service solutions act as a mission-critical operating system for SMBs, providing them with the ability to accept payment, track inventory, connect with customers, analyze business metrics and manage employees, as well as integrate with third-party software providers.





SAIL by VeriFone has been repackaged and re-launched by Capital One as Spark Pay. It is being introduced with two payments options that are able to meet the needs of large and small retailers. Users of Spark Pay receive access to the tools that may be used for analytics, sales tracking and to send discounts and offers to customers.





All players are listed by section in alphabetical order.

#### **CORE + FRONT & BACK OFFICE**





Launch Date	2013
Customers/Volume	Not Available
Customer Focus	Wholesale and Retail
Pricing	2.75% or 2.24% and \$2.99 per month

Spindle, an mPOS solution provider, offers a mobile payments acceptance solution for Android and Apple operating systems. The solution has leveraged Yowza!! POS to offer a suite of tools to allow merchants to conduct and manage a range of business functions including inventory management, order processing, workforce management, payment, and marketing.





Launch Date	2010
Customers/Volume	Not Available
Customer Focus	Retail
Pricing	Not Available

TechnoLabs is a software company with a laser focus on products and solutions in enterprise mobility, (mobile) document management, eCommerce platforms and retail solutions. Its retail solution, Omni Retailer, enables all retail operations on mobile like billing (barcode reading, card payment, deals and offers, loyalty cards), stocks, orders with payments, and electronic loyalty cards, as well as integration with SAP.



All players are listed by section in alphabetical order.

#### **CORE + FRONT & BACK OFFICE**





Launch Date	July 2005
Volume	Transacting over \$1B annually through mobile POS solution
Customer Focus	Food and drink industry
Pricing	Monthly fee per 1 license \$69

TouchBistro is an iPad point of sale (POS) solution specifically designed for restaurants. Restaurants, cafes, bars, and food trucks demand a point of sale (POS) solution that can help them improve staff and operation efficiencies, lower costs, and provide a better experience to their customers. TouchBistro is an iPad-based point of sale solution specifically designed to meet the demands of restaurateurs. As the No. 1 grossing food and drink app in over 28 countries in the Apple App Store, TouchBistro is a proven POS solution that delivers an easy to use product, smart features that matter, and complete front-end and back-end capabilities.





Launch Date	2014
Customers	Not Available
Customer Focus	Restaurants, Salons and Spas
Pricing	Not Available

TouchSuite is an American technology company focused on the electronic payment space. It offers patented point of sale systems fully integrated with payment processing and credit card services catering to restaurants, salons and spas. In 2014, it launched the first mobile application for users of its Firefly point of sale solution. The Android-based application allows business owners and their staff to manage primary operations and execute customer transactions from anywhere.





Launch Date	May 2015
Customers	500 companies
Customer Focus	Retail and HoReCa sectors
Pricing	EUR 69 for a single mobile device

UCS Company Group, company in the hospitality sector, implements specialized computer accounting and management systems for restaurants and entertainment service establishments in the Baltic States, Central and Eastern Europe, Asia and Africa. Among the Baltic States. UCS Baltic was the first company established in Lithuania, which soon captured a leading position in the hospitality market.





All players are listed by section in alphabetical order.

Pricing

#### **CORE + FRONT & BACK OFFICE**





UniteU announced the release of its new uMobile POS solution that includes hardware, a mobile app and a commerce platform that is integrated with existing retail systems via a customizable interface.



Vexilor, powered by Givex, is a cloud-based POS system with custom hardware and software designed together to meet the needs of enterprise users. Givex is a technology company offering clients a global reach with gift card, Omni-channel loyalty, analytics, stored value tickets, and cloud-based POS solutions. The Vexilor platform is cloud-based and operates on tablets and is fully functional with the Givex system. The mPOS solution is EMV compliant.



Wallet-E, an Italian startup, launched Wallet-ABILE and is the first mPOS the Italian market to be end-to-end Visa certified. The company helps all merchants accept payments, small or large and is compatible with iOS, Android and Windows devices. The solution offers back office management services and integration with an ERP.



Not Available

All players are listed by section in alphabetical order.

#### **CORE + FRONT & BACK OFFICE**

#### **WALLMOB**<sup>\*</sup>



Wallmob is a Danish mobile POS company that was created to meet business demands and help companies optimize sales and earnings. The solution works to improve shopping experience and increase customer loyalty. WALLMOB POS integrates with many payment methods including mpayments, wallets, apps and eCommerce. Received \$1.2M in seed funding in August, 2013.

# WINCOR



Wincor Nixdorf launched the BEETLE mPOS solution as an end-to-end solution for the larger retailer. The tablet integrates card swipe readers to accept both Chip and PIN and mag swipe transactions and connects with cash drawers, barcode scanners, receipt printers, customer displays, scales and other checkout devices.

### Xudle



Xudle is a POS solution for the wine industry. It provides a wide range of offerings including eCommerce services, club management, reservations. Xudle also offers marketing, brand and customer service for clients.





All players are listed by section in alphabetical order.

#### **CORE + FRONT & BACK OFFICE**





Based in Dallas, Texas, Ziosk is an entertainment, ordering and pay-at-the-table tablet touchscreen for the restaurant market. The technology, featuring a 7-inch Android OS touchscreen and credit card reader, resides on each table and enables the guests to see menu items, play games, view news, order food and beverages and "pay on demand." The product gives guests control over their dining experience. With its interactive capabilities, Ziosk and its footprint have created the Ziosk Media Network, a digital media platform for partners to create engaging experiences at the point of purchase. Ziosk and the Ziosk Media Network are revolutionizing the experience and economics of dining.





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All players are listed by section in alphabetical order. **OPEN ARCHITECTURE** 

# **c**orduro



Corduro's platform provides a complete Payments as a Service (Paas) framework, supports mobile, online and POS terminals. Corduro offers enterprise grade support for organizations of all sizes. The company also uses social networks to provide retailers and organizations with a greater reach and access to big data capabilities.

			Launch Date	2014
Payment	11 3	Geography	Customers	Not Available
Methods	37		Customer Focus	Retail, Food & Beverage, Wellness, Travel and
perating	10 13	Devices		Transport, Leisure and Entertainment, Professional
Systems	10 13	Supported		Services, Government, Logistics, Banks
			Pricing	0.75% - 1.5%

ePaisa is a free point-of-sale and cloud-based app that transforms a smartphone or tablet into a complete business management solution. The smartphone or tablet is used at the POS to ring up sales, manage inventory, and build customer loyalty while the cloud-based back-office tools provide access to a sales report and analytics. ePaisa aims to enable India's SMEs to run their businesses more efficiently with the same tools the big businesses use, thereby increasing profitability and efficiency for SMEs.





All players are listed by section in alphabetical order. **OPEN ARCHITECTURE** 

# **FLYPOS**



FlyPOS PIN Pad is a compact mPOS for smartphones. FlyPOS has international security certifications EMV L1 & L2, PCI 3.x and comes with NFC capabilities.

## Handpoint



Headquartered in Iceland with offices in the U.K. and now the USA, Handpoint powers Next Gen POS by offering enabling hardware and software to the payments industry. Having won multiple awards for their technical solution, Handpoint makes it easy to deploy turnkey Next Gen POS by offering a complete cloud-based solution with pre-certified EMV minimizing PCI scope, exceptional security, and a full set of multi-platform APIs for ISVs as enabling software. The company closes the loop by also offering enabling hardware in the shape of modern, handheld, mobile, contactless-enabled devices to the merchants.





All players are listed by section in alphabetical order.

#### **OPEN ARCHITECTURE**

### iZettle<sup>\*</sup>





Launch Date	August 2011
Volume	\$2.3B in transactions each year
Customer Focus	Individuals and small businesses
Pricing	1,50% - 2,75% depending on volume

iZettle offers a swipe and chip & PIN card reader to help business owners accept payments in 11 countries around the world. The offering includes card readers compatible with all major smartphones and tablets. The newest edition card reader also accepts contactless payment cards and Apple Pay. iZettle's service includes free business management software for tracking and analyzing sales and producing sales reports. Developers can integrate iZettle into their apps via its developer SDK.





Launch Date	Q3 2013
Customers/Volume	Not Available
Customer Focus	SMB with eCommerce platforms
Pricing	Not available

MicroBiz is a developer and seller of cloud based iPad POS and Magenta POS retail management software that enables multi store, multi channel retailers to manage offline and online operations via a single platform. The company's system has been purchased by over 25,000 retailers worldwide and is used in over 20 countries. The platform enables retailers with a cloud-based management platform to sell through multiple channels including its own website, Amazon, eBay and brick and mortar.

#### POWAPOS payment freedom



Launch Date	January 2012
Customers/Volume	Not Available
Customer Focus	Banks, Telcos, Large corps for the open solution and SMBs
Pricing	Linked to existing merchant account. 25% or minimum charge \$0.40 or £0.25 or €0.30. Or 2.95% plus \$0.40 or £0.25 or €0.30 per transaction

PowaPOS, a division of Powa Technologies, is the physical retail component of the company's omnichannel product line. The PowaPOS T25 is the first purpose built, all-in-one hardware platform designed for iOS, Android and Windows tablets.





All players are listed by section in alphabetical order. **OPEN ARCHITECTURE** 

### POYNT



Poynt mPOS terminal combines an Android-based tablet with a hardware docking station and supports magstripe cards, EMV, NFC, Bluetooth, QR codes and beacon technology. The hardware comes with a built-in payment terminal, register, scanner and printer but the software can also work with equipment that the merchant may already own. Also, the hardware can integrate with select software partners for additional front and back office support for the merchant.



#### 为商户服务!



QFPay's PIN reader is large, designed so Chinese consumers will trust the security of transacting via a mobile device. The company is hoping to enable card acceptance in a country where only a small percentage of merchants take card payments. QFPay has secured series B funding worth \$16.5 million. In May 2013, it was reported that 30,000 merchants were using the system across China and QFPay was processing close to \$400 million on an annualized basis.



payleven is a mobile card payment solution allowing small, medium and large-scale businesses to utilize intelligent payment technology solutions to capture new mobile potential revenue. The chip & PIN card reader (EMV Level 2 and PCI certified) enables secure debit and credit card payments by using a smartphone or tablet. payleven brings standard customer card payment types to merchants' mobiles devices. payleven's fluid, no-fee based, digital concept offers a secure and modern alternative to traditional card payment terminals.





All players are listed by section in alphabetical order.

#### **OPEN ARCHITECTURE**

## Slide Pay



Launch Date	2012
Customers/Volume	Not Available
Customer Focus	Third-party developers who want to accept payments
Pricing	2.5% per swipe or 3.5% per key-in card information or integration into existing merchant account

Cube has changed its business model to offer a payments API for third-party developers that want the ability to accept credit card payments through a reader. SlidePay accepts Visa, MasterCard, American Express and Discover payments. SlidePay provides encrypted hardware so users may process secure payments.





Smart mPOS by BWISE is a white label services that is sold to financial intuitions for them to redesign and rename as desired. The solution is device agnostic and can integrate into many devices. BWISE provides an API for the solution to be integrated into industry-specific vertical applications. In addition the device is fully EMV and PCI compliant. Over 2,000 devices are on the market and they serve five financial institutions and payment processors. BWISE serves the Latin American region.

### **SWIFTCH**



The Mathema Technology LLC released Swiftch, a mPOS solution that empowers businesses in Northern Africa and the Middle East though alliance with acquiring banks. Swiftch can accept swipe and chip and PIN and certified for NFC transactions. Payments can be processed on smartphones, fixed and mobile tablets on both Android and iOS platforms.





All players are listed by section in alphabetical order.

#### **OPEN ARCHITECTURE**





Launch Date	December 2012
Customers/Volume	Not Available
Customer Focus	All merchants – Micro, SMB, Enterprise and white label solution to offer branded mPOS
Pricing	Varies

Swish Payments partnered with Dah Sing Bank to bring the first mPOS solution to Hong Kong in December 2012. Swish offers an end-to-end mobile commerce platform. The solution offers a range of card readers, mobile applications, APIs, embedded payment modules, a full-payment gateway with fraud screening, and Web portals which are brandable and customizable.





Launch Date	2010
Customers	> 15,000 stores
Customer Focus	Retail
Pricing	From USD\$59/month

Vend is a New Zealand-based cloud-based retail software company that powers more than 15,000 retailers worldwide, and helps mobile-led business transformation on iOS and iPad. Designed and optimized for iOS and iPad, Vend's software helps retailers sell anywhere, create and launch an online store, manage inventory, reward customer loyalty, and analyze business performance - all across multiple store locations. Vend's retail platform already integrates with other best-of-breed apps to provide a flexible and scalable business platform for business owners.





Launch Date	May 2013
Customers/Volume	Not Available
Customer Focus	Taiwanese small scale retailers and individual merchants, but also large scale enterprises
Pricing	Not Available

Visa, Inc. is working with nine major Taiwan-based banks to introduce Visa's mPOS solution in the country. Participating banks include Chinatrust Commercial Bank, Cathay United Bank, Taishin International Bank, Taipei Fubon Commercial Bank, Bank SinoPac, EnTie Commercial Bank and Union Bank of Taiwan.





All players are listed by section in alphabetical order.

#### **OPEN ARCHITECTURE**

# wirecard



Wirecard is a global provider of white label solutions for electronic payment transactions. The company provides the technology for mPOS solutions across the globe and enables retailers to accept credit and debit cards with smartphones and tablets. The solution accepts both swipe and Chip & PIN payments. The card readers may be custom tailored in configuration and design to meet the needs of resellers and retailers.





# All players are listed by section in alphabetical order.

### **PLATFORMS**





Apriva launched the first edition of AprivaPay in January 2010, and an updated version, AprivaPay Plus, was launched in April 2013. AprivaPay Plus offers a suite of products to provide a simple user experience and accept card payment transactions while offering front and back office features. This is the only ADA compliant mobile payment app in the U.S. market. ADA compliance is a federal institution regulation that aims to provide Americans with disabilities the capability to navigate and utilize digital products and services deployed in the field by federally accredited institutions, such as banks and government agencies.

# RETAIL SYSTEMS



ARBA Retail Systems, a point of sale software developer for retail and food services, launched a new mPOS solution for the Microsoft Surface Tablet. The mobile or tablet solution may be used in a variety of retail outlets including grocery stores, gift stores, apparel and convenience stores. The mPOS system enables cashless payments and supports customer loyalty programs including email marketing. The system has been implemented in many cafeterias and the "cashless payment method" allows for employees to have café and coffee bar purchases automatically deducted from paychecks, reducing the need for cash handling and time spent at the register.





Pentagon is an mPOS acceptance application that allows merchants to accept and process credit, signature and PIN debit and EBT transactions. The application has two-factor authentication that enables validation via a phone call to the consumer's phone and the ability to enter a PIN to confirm the transaction





All players are listed by section in alphabetical order.

#### **PLATFORMS**







AnywhereCommerce's lineup supports magstripe debit, credit, EMV chip & PIN, gift card and loyalty payments. AnywhereCommerce announced the general availability of its new AnywhereCommerce mSuite & Open SDK CorePay mCommerce platform. Created to provide acquirers, independent sales organizations and financial institutions with a secure, flexible and easy-to-manage mobile commerce solution for merchants, the AnywhereCommerce mSuite is available to AnywhereCommerce's network of customers.

# **bbpos**



Launch Date	2008
Customers	80 customers, 3.1 million PCs worldwide
Customer Focus	All sectors including Mobile Merchant, Retail, Hospitality, Delivery, Transport and Government.
Pricing	mPOS products from \$20 to \$200

Established in 2008 and headquartered in Hong Kong, BBPOS is engaged in the design and development of mPOS solutions. BBPOS is an ISO 9001 certified company in the design of mPOS devices. The company holds 12 owned patents and two licensed patents on the latest mPOS technology, with 23 percent market share of the global mPOS hardware solution in 2014.





All players are listed by section in alphabetical order.

#### **PLATFORMS**





BlueBird offers a Payment Lineup, from card readers that accept chip & PIN payments, offer payments with a scanner that may be used to look up price, availability and encourage customers to implement purchase decisions. In addition, the BP series makes payment acceptance on Android and Windows tablets possible and the company also offers an "all-in-one" line of complete payment acceptance for EMV, mag stripe, contactless and key in payments. The BIP all-in-one series also prints receipts.



CardFlight is a provider of mobile POS technology and tools that enable acceptance of swipe payments on any mobile app with virtually any merchant account. They offer both turnkey mobile applications (SwipeSimple) and software development kits (CardFlight SDK) for iOS/Android that can be incorporated into custom applications. CardFlight SDK serves vertical solution developers omnichannel retailers, and anyone looking to build custom integrated mobile POS solutions. SwipeSimple serves acquirers, independent sales organizations, merchant service providers and others looking to provide a turnkey mobile POS solution to small businesses.



All players are listed by section in alphabetical order.

# **PLATFORMS**





Charge Anywhere offers an mPOS payment card encryption services that deliver security and scalability for many devices. The PCI-compliant product suite offers solutions for many industries with real-time access to data. The company announced that three of its solutions have successfully completed the registration and certification process to achieve MasterCard mPOS EMV compliance.

# **CHERRY**



CHERRY offers a suite of mPOS terminals that can create an all-in-one had helped POS system. With the sled, the mobile device can process payments for a variety of target markets from law enforcement to mass transit.

# creditcall The Heart of Payments





Creditcall's EMV Migration solutions for mobile point of sale (mPOS) and point of sale (POS) are based on 15 years of EMV experience and innovation. Creditcall's EMV-ready mPOS offering for iOS and Android launched throughout Europe in 2012 and has been integrated in tablet and smartphone solutions in over 10 countries, including France, Germany and the U.K. Creditcall's mPOS solutions combine EMV with point to point encryption (P2PE) to be fully certified and PCI DSS compliant.





All players are listed by section in alphabetical order.

#### **PLATFORMS**





Estel offers mobile point of sale solutions for Asian, African and Latin American markets. Estel turns Android phones into a card accepting POS terminal and is distributed and operated by banks (who are acquirers), payment service providers, and includes a m-POS Merchant Device (Android phone, Estel smart m-App & approved Card Reader) and a merchant portal. Estel is PCI compliant, supports both magnetic stripe & PIN pad card readers, and has plans to offer EMV in the future.





Launch Date	December 2012
Customers/Volume	Not Available
Customer Focus	Restaurants of all sizes, cafes, coffee shops, food trucks, boutiques, and other retail businesses.
Pricing	Not Available

Headquartered in Atlanta, Georgia, Global Payments Inc. is a worldwide provider of payment technology services that delivers innovative solutions driven by customer needs globally. Their partnerships, technologies and employee expertise enable them to provide a broad range of products and services that allow our customers to accept all payment types across a variety of distribution channels in many markets around the world.





Launch Date	February 2010
Customers	>50 across 25 countries
Customer Focus	Not Available
Pricing	Not Available

goSwiff offers both online and at the point of sale mobile commerce platform and marketing services. Incorporated in 2010 and headquartered in Singapore, goSwiff delivers solutions and services to over 50 clients worldwide, currently in 25 countries, especially in the emerging markets. goSwiff offers a variety of front office and back office features for its iOS and Android phone and tablet devices, including loyalty and rewards programs, mobile discounting, geo-targeting, cashback and voucher programs, and digital wallets.

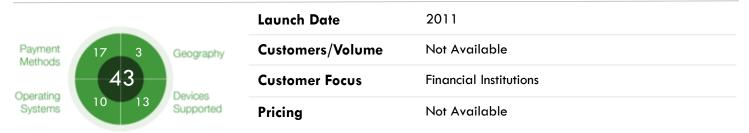




All players are listed by section in alphabetical order.

#### **PLATFORMS**

# iC@mpass



iCompass Ltd. is a new brand in the Polish IT services and consulting market. Its mPOS platform is a white-label complete mobile point-of-sale software, licensed and certified in a live environment. Its platform offer is targeted to financial institutions (banks, acquirers, service providers) and MNOs.





ID Tech announced that its mobile solution, UniPay, will be included in the Visa ready program. UniPay is EMV Level 1 approved and uses DUKPT key management to ensure that customers' financial information is protected while being transmitted.

ID TECH designs and manufacturers a range of Automatic Identification Products and components, including mPOS readers. The company offers readers for both mag stripe and chip and PIN. Launched reader compatible with Apple's 8-pin lightning adapter in December 2013





All players are listed by section in alphabetical order.

#### **PLATFORMS**



Infinite Peripherals, Inc. (IPC), a developer of mobile point-of-sale (POS) devices, has been approved by the Visa Ready Program, which indicates that the company's popular Linea Pro 5 and Infinea Tab 4 mobile peripherals meet Visa's requirements for a reliable, convenient and secure mPOS experience.

inger	Nobile solutions		UPDATED!	
Payment	29 8	Geography	Launch Date	2005
Methods	81	Geography	Customers	> 100,000 merchants
Operating Systems	25 20	Devices Supported	Customer Focus	All Merchants
			Pricing	Not Available

Ingenico provides a full suite of mobile POS products, solutions and tools. ROAM Data is now 100% Ingenico Mobile Solutions, which provides an innovative, end-to-end mobile commerce platform.





All players are listed by section in alphabetical order. **PLATFORMS** 







Launch Date	2010
Customers/Volume	10,000+ POS terminals/\$3B+ in annual transactions
Customer Focus	Food and drink industry
Pricing	Monthly subscription is \$59

Founded in Albuquerque, NM, and operating worldwide, Lavu Inc. was created to solve point of sale difficulties. Lavu Inc. offers full-featured point of sale software solutions at a fair price while redefining the approach to service-industry business management. Its iPad POS is a modern solution developed specifically for restaurants, bars & nightclubs, quick serve businesses, and other hospitality industries.

# THE TECHNOLOGY BEHIND THE TRANSACTION



Magtek's QwickPay Pro is part of MagTek's mobile platform of secure and professional payment solutions for retail and restaurant owners.

## Mahindra COMVIVA



Launch Date	April 2014
Customers/Volume	Not Available
Customer Focus	Micro, SMBs and large enterprises across verticals like Retail, Restaurants, Insurance, Delivery & Logistics etc.
Pricing	Not Available

payPlus is a mobile point of sale solution that is being offered by Mahindra Comviva, which is a global provider of financial and other value-added services. It's targeted to retail chains, supermarkets, restaurants, as well as some service professionals, including insurance. The hardware solution enables merchants to conduct business with debit/credit cards as well as to connect to a cash drawer. Its software platform is powered by Mahindra's mobiquity platform, which powers mobile banking, payments and mobile money for a variety of players in the mobile financial services system in developing countries, including banks, billers, merchants, payment gateways and merchant websites. The payPlus software layer includes a promotional application that leverages location-based services to enable merchants to deliver consumer offers and discounts based on their location/proximity.





All players are listed by section in alphabetical order.

#### **PLATFORMS**







Miura Systems enables merchants to accept chip & PIN payments from a mobile device at the point of sale (mPOS). The Miura Shuttle is a standalone mPOS device that connects to iOS and Android smartphone and tablets via a Bluetooth connection. To complete payment, the shopper needs to insert the PIN code into the device, and the result is then shown on all the devices (smartphone and Shuttle). Shuttle offers a secure mobile payment solution for retailers and shoppers.





Launch Date	2014
Customers/Volume	Not Available
Customer Focus	Banks, Large companies
Pricing	Not Available

mPay Center is a certified multi-language, multi-currency and multi-country platform ideal for regional banks and/or large retailers. It provides project management support for short time-to-market. The platform also provides e-learning tutorials for users, incident management reports, and global 24-hour support in several languages.

# monitise<sup>®</sup>



Launch Date	May 2013
Customers/Volume	Not Available
Customer Focus	All Merchant
Pricing	Not Available

Monitise helps financial institutions and banks provide mobile payments for their customers. OP-Pohjola Group, a Finnish banking group that also offers investment and insurance services, signed a three-year deal with Monitise to license Monitise's mPOS service for OP-Pohjola's small business and merchant customers. OP-Pohjola Group merchant customers will also be able to generate digital tax credit receipts to reclaim up to half of the value of qualifying invoices as part of the government-backed Kotitalousvähennys scheme in Finland.





All players are listed by section in alphabetical order. **PLATFORMS** 

# Panasonic



Panasonic announced the launch of the industry's first 7-inch all-in-one mobile POS tablet that will run on Windows 8.1. The tablet was designed for retail environments to meet the challenging omnichannel customer expectations while providing secure transaction capabilities. The tablet, the Toughpad FZ-R1, has an integrated EMV reader with PIN pad, mag stripe reader and NFC compatibility. The tablet was designed to address the changes in the retail landscape that are required by the EMV conversion.



payworks was founded in 2012 and is funded by the Central Innovation Program for SMEs of Germany's Federal Ministry of Economics and Technology, payworks provides a turnkey white-label product to facilitate the rollout of complete payment acceptance. The company provides SDKs (including hardware integration) and white-label mPOS solutions for a wide range of payment applications. Over 80 providers have connected to the payworks platform. The mPOS can accept payments from Visa, MasterCard, American Express, Diners Club, JCB and China UnionPay.





Shopify is a fully managed commerce platform that helps establish online businesses and provides retail point-of-sale systems for both online and offline companies. Shopify's core features include the ability to manage products, inventory, customers, orders and discounts. Merchants on Shopify may accept payments both online and in person using a built-in payment system, called Shopify Payments, or an external gateway, such as PayPal or bitcoin payments. With the new Shopify POS, you can now accept cash, credit, debit, and gift cards on your iPhone and iPad. Shopify POS seamlessly integrates with your online store so your products, orders and customers are always in sync.





All players are listed by section in alphabetical order.

#### **PLATFORMS**





Launch Date	2014
Customers	Not Available
Customer Focus	Small and big businesses
Pricing	Not Available

SmartPesa allows merchants to quickly and easily accept card payments on a mobile phone. Local and international; debit and credit; mag stripe and chip & PIN are all accepted. Payments are fast, secure and convenient. On the surface SmartPesa has a simple intuitive user interface while its underpinnings are a secure, integrated platform with real-time card issuer verification and guaranteed payment. Packaged with a low cost terminal, it allows for immediate merchant acquiring.

# **SpotPay**



SpotPay is Fiserv's mobile payment offering for financial institutions that are part of the ACCEL/Exchange payments network. Financial Institutions can offer the solution to their small business and merchant customers. In addition to processing credit and debit payments, merchants can use SpotPay to accept paper checks.







Launch Date	August 2012
Customers/Volume	Not Available
Customer Focus	Small to midsize companies that don't already have terminals (taxi divers, craftsmen, market traders)
Pricing	1.95%

SumUp is an mPOS company in Europe enabling merchants to accept credit and debit cards. The company is authorized as a Payment Institution by the Financial Conduct Authority (FCA) and is EMV and PCI-DSS certified.





All players are listed by section in alphabetical order. **PLATFORMS** 





Launch Date	1997
Customers/Volume	Not Available
Customer Focus	Retail, Health Care, Field services, Public sector, Not for profit
Pricing	Not Available

From innovative mobile point of sale and payment applications to fully integrated transaction systems, Surefire Systems has a variety of software and business solutions. Building on Surefire's extensive POS credentials, this proven platform breaks down the limitations of localized back office systems by using cloud-based pricing and inventory at its core. Versatile, easy to implement and supporting almost all types of devices, Surefire's Transaction Platform also integrates with other business needs, such as loyalty programs and logistics systems. Business benefits from real-time transaction management, including mobile point of sale, and data's true potential is maximized.





USA Technologies provides wireless, cashless payment and M2M telemetry solutions for small-ticket, self-serve retailing industries. ePort Connect is the companies PCI compliant, end-to-end suite of cashless payment and telemetry services tailored to fit the needs of small ticket, self-service retailing industries. USA Technologies has agreements with Verizon, Visa, Elavon and customers including Compass, Crane, AMI Entertainment and others.

# **Verifone**®



Launch Date	October 2011
Customers	+150M devices connected to the cloud
Customer Focus	All Merchants and consumers
Pricing	Not Available

Headquartered in San Jose, California, Verifone provides trusted, secure and innovative payment terminals, global payment as a service, and commerce enablement solutions that create more valuable experiences and rich interactions between consumers and merchants. The company's products and services include mobile, countertop and self-service payment devices, software, and Webbased gateways. With 5,300 employees worldwide, and partnerships with local distributors, Verifone is able to deliver innovative payment solutions in 150 countries and across vertical markets.





#### The mPOS Organizing Methodology: mPOS Pyramid™

The organizing framework for the mPOS ecosystem is the mPOS Pyramid<sup>™</sup>. It is a graphic representation of where we think merchant-facing service providers fit in the market. As stated earlier, it is not designed to suggest that one part of the pyramid is better than another, but rather to depict the characteristics of mPOS solutions. That means that the tip of the mPOS Pyramid<sup>™</sup> does not imply the "best," it simply implies that the fewest players are concentrated there given the various elements of the service offering that those merchant-facing players provide to their merchants.

#### mPOS PYRAMID™ Methodology

We have divided the mPOS market into "layers" representing the broad set of capabilities included in the mPOS service offerings. This, we hope, more easily helps to categorize the mPOS ecosystem by focusing on the capabilities that the various players who serve the merchants in this market offer them. The "powered by" players are organized on the outside of the mPOS Pyramid<sup>TM</sup> and are aligned with the appropriate capabilities that they "power" inside of the pyramid.



Here is how we have used the mPOS Pyramid<sup>™</sup> to organize the mPOS sector.



**Core.** Players in this quadrant offer only the basic hardware/card reader solutions to merchants that enable mag-stripe card acceptance and merchant-processing services. Players in this space also have provided some level of security encryption, although the level of security varies by powered-by provider. This is where many players enter the market to establish an mPOS presence and merchant base.



**Core + Front Office.** Players in this quadrant have core capabilities plus loyalty, marketing, customer relationship management, and advertising solutions that enable merchants and SMBs to more fully manage support marketing, sales and customer retention activities.



**Core + Back Office.** Players in this quadrant have core capabilities plus applications that provide value-added solutions that enable merchants and other small and midsize businesses (SMBs) to perform important back office functions. These functions include tracking/managing inventory, creating invoices, and integrating with accounting systems.



**Core + Front and Back Office**. Players in this quadrant have a suite of solutions that enable an integrated core, front and back office solution.



Merchant/Consumer Network. Those who have control of assets on both the consumer and merchant side and use them to create a network enabled by mobile devices (phones and tablets) and other relevant applications.



**Open Architecture.** Platforms that serve merchants but have also opened their hardware/software services to developers via APIs.



**Platforms.** Those who "power" merchant facing organizations by supplying them with the mPOS hardware (dongles, tablets), software, tools and services.





#### The mPOS Report Context

The mPOS Tracker<sup>TM</sup> organizes the ecosystem into two broad categories: those merchant-facing organizations who supply devices to merchants directly and those who "power" those players and supply them with the mPOS hardware, software, tools and services that helps merchant-facing organizations meet their customer needs. This, we believe, helps to further establish and define the playing field in what has become a very active space.

#### What the mPOS Tracker™ Is

The mPOS Tracker<sup>TM</sup> is designed to offer an organizing framework for evaluating the many players that have entered the mobile point of sale (mPOS) sector. For the purposes of the Tracker, we will look at all mobile devices – mobile phones and tablets – and will profile players who enable commerce via either. Consider the monthly mPOS Tracker<sup>TM</sup> as our best attempt to give the payments space a "playbook" on the mPOS ecosystem and how it is evolving – a sort of "who's on first" perspective of who's in it, what their offerings are, and how the market may have evolved month-to-month.

#### Scoring

Scoring for the mPOS tracker includes the following:

- Geographies served across core, emerging, and underdeveloped regions
- Payment methods supported including traditional credit and debit plus enhanced capabilities including, but not limited to, handling cash transactions, EMV, mobile wallets, etc.
- Operating Systems including those of major mobile providers plus proprietarily developed solutions
- Devices supported inclusive of mobile phones and tablets

If you would like to be included in this report and/or would like your information to be updated, please contact us at <a href="mailto:mobilepos@pymnts.com">mobilepos@pymnts.com</a> and we will send you the data sheet required for submission. If you would like to be included in our ratings and ranking, please indicate this as well so that we can send along our more detailed questionnaire for you to complete.





#### Why is mPOS Relevant?

The diffusion of smartphones worldwide has revolutionized the payments industry in a variety of ways. Mobile phones are being considered (and trialed) in both the retail payments environment and the acceptance/point of sale environments. "Going mobile" today now means that both customers and merchants are able to gain tremendous efficiencies at a point of sale that can accommodate the form factors that consumers use today – the plastic card – and move that point of interaction closer to the customer. Merchants large and small are able to gain business efficiencies as well as new customers and sales.

Along the way, card readers have been transformed into tiny devices that plug into the headset jacks of mobile phones and tablets, turning these powerful IP-enabled computing devices into mobile point of sale terminals-thus the mPOS acronym. But the power goes well beyond card acceptance anywhere, by anyone. These mobile point-of-sale devices leverage existing payments functionality and infrastructure, which means that the chicken and egg issues typically associated with new payments entrants do not exist. mPOS card readers enable the acceptance of the plastic cards that consumers carry in their wallets today and like to use.

mPOS may have started life as a way to enable casual sellers and small merchants to accept cards, but it is quickly moving up the merchant supply chain. mPOS actually started life way back in 2008 – before Square – in the mobile "field services" space, enabling tradespeople and other field service personnel to deliver their services and generate both an invoice and a payment on site. Square applied this concept to the micro merchant who was unable to accept anything other than cash or check. Now, Tier One retailers are turning tablets into cash registers and integrated business solutions that move payment and checkout to wherever the consumer happens to be in the store. Clearly, mPOS is reinventing the entire commerce ecosystem.

#### **About PYMNTS.com**

<u>PYMNTS.com</u> is reinventing the way in which companies in payments share relevant information about the initiatives that shape the future of payments and commerce and make news.

This powerful B2B platform is the No. 1 site for the payments and broader commerce ecosystem by traffic and the premier source of information about "what's next" in payments. C-suite and VP level executives turn to it daily for these insights, making the <a href="https://example.com">PYMNTS.com</a> audience the most valuable in the industry. It provides an interactive platform for companies to demonstrate thought leadership, popularize products and, most importantly, capture the mindshare of global decision-makers. PYMNTS.com...where the best minds and best content meet on the Web to learn "what's next" in payments and commerce.





### **DISCLAIMERS**

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